

Ombudsman-Supplier relations

The Kyndryl Global Procurement Ombudsman process

The purpose of the Ombudsman Office is to provide an avenue for suppliers and others to address procurement-related concerns and issues that, for any reason, cannot be resolved satisfactorily through normal business channels.

As an objective and impartial organization, the Ombudsman assists in resolving procurement-related concerns and issues. The intent of the Ombudsman Process is to foster more open, effective, and productive relationships with our suppliers. If you have a concern, we want to hear from you.

Do your best to define your concern. Then raise the concern to the Kyndryl Global Ombudsman.

The Kyndryl Global Ombudsman has representation worldwide including the United States, Canada, Latin America, Europe, Africa, Asia Pacific, Australia, and the Middle East.

Concerns will be handled promptly with care, respect, and sensitivity. You may raise a concern by contacting the Global Ombudsman below:

Eric Haft

3039 Cornwallis Rd
RTP, NC 27709, USA
Phone: 919-543-5556



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