

Kyndryl Windows 11 Migration: Secure and Smooth Transition Solutions

Customer challenges

Organizations preparing to move from Windows 10 to Windows 11 face challenges such as:

- Windows 10 end-of-support and the cost of extended support increases security and compliance risk
- Complex application and hardware compatibility requirements slow planning and increase uncertainty
- Limited internal capacity to plan and execute large-scale OS migrations
- Risk of end-user disruption, downtime and productivity loss during the transition
- Difficulty managing device readiness, deployment and ongoing support at scale

Solution highlights

Kyndryl Windows 11 Migration helps organizations move from Windows 10 to Windows 11 using a secure, structured approach that minimizes disruption and risk — backed by deep Microsoft expertise to accelerate deployment:

- Readiness assessment across devices, applications and infrastructure
- Application compatibility analysis plus remediation planning (including modernization or rationalization)
- Security hardening with zero-trust-aligned deployment and Windows 11 configuration
- Cloud management enablement via integration with Microsoft 365 and Microsoft Intune (cloud-native or co-managed)

Customer benefits

- 1 Faster, lower-risk migration to Windows 11 with reduced disruption to end users
- 2 Stronger security and compliance by moving to a supported, modern OS baseline vice support options
- 3 Better user experience and performance through modern device configurations and policies
- 4 Improved visibility into device or app readiness and migration progress for better decision-making
- 5 Reduced load on internal IT teams with scalable execution and post-migration stabilization support.





8 Million devices
under direct management



Consistent
99.9%+ SLA attainment



20-30% savings
for our clients based on time-tested metrics and modernization initiatives to optimize through cloud



6 Million end users
supported through our support services



7k+ employees
driving digital workplace experience, across
30 delivery centers in 50 languages



Proven methodology and customer experience across
Over 1.5k transformations

29,000+ Microsoft Cloud certifications

17,000+ Unique Microsoft certified employees

60+ Countries with Microsoft Cloud certified employees

Why Kyndryl and Microsoft?

About Kyndryl

Kyndryl is the world's largest provider of IT infrastructure services, serving thousands of enterprise customers in more than 60 countries. As a focused, independent company, we're building on our foundation of excellence by bringing in the right partners, investing in our business, and working side by side with our customers to unlock their potential.

Kyndryl and Microsoft advantage

Kyndryl and Microsoft provide the services and solutions to meet customers wherever they are on their cloud journey: on premises, across multiple clouds, or on the edge. With our joint expertise, we work with customers to manage complexity and modernize their operations for rapid business outcomes. We bring together deep design, delivery, management, and cloud technology expertise, supported by an expansive ecosystem, to unlock our customers' potential for long-term business impact.

Next steps

Learn more at kyndryl.com.

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The performance data and client examples cited are presented for illustrative purposes only. Actual performance results may vary depending on specific configurations and operating conditions.

Microsoft Specializations

Azure

- AI Platform on Azure
- Microsoft Azure VMware Solution
- Infrastructure & DB Migration to Azure
- SAP on Microsoft Azure
- Microsoft Azure Virtual Desktop
- Analytics on Microsoft Azure

Business Applications

- Low Code Application Development
- Intelligent Automation

Modern Work

- Copilot

Security

- Identity & Access Management

Other programs

- Private Cloud Solutions Partner
- Member of Microsoft Intelligent Security Association (MISA)

kyndryl.

Microsoft Partner | Azure Expert MSP
