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# Insuring the future: An AI-native blueprint for innovators

The insurance industry is in the midst of major transformation, where modern technology is vital to address rising risk, regulatory complexity and rapidly evolving customer expectations.

**85%** **of insurance leaders say AI will completely transform roles and responsibilities at their organization within 12 months.**[1]

Agentic AI offers insurers support at scale. With AI agents working alongside humans to automate and optimize insurance operations, insurers can deliver efficiency, resilience and superior customer experiences across underwriting, claims and compliance.

### AI agents can...

- → Automate complex workflows
- → Improve data integration
- → Optimize actuarial work
- → Streamline compliance reporting
- → Modernize legacy systems

## Kyndryl can help.

The path to success with AI is strategic, precise integration with core infrastructure, and we work with insurers to integrate AI deeply into their business models, processes and interactions.

In our complimentary guide, 'Toward the AI-native insurer of the future,' we share a blueprint for innovation — from a clear AI vision and incremental innovation, to modernizing existing technology with AI orchestration, building regulatory resilience, and fostering AI-fluent leadership.

**Explore the AI-Native blueprint for innovators.**
Read the full paper.

**Ready to turn your insurance vision into action?**
Let's talk.

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**Citations:**

1. Kyndryl Readiness Report Survey, Kyndryl, 2025