

# Kyndryl Data Governance Services

## Customer challenges

In modern hybrid and multi-cloud environments, organizations struggle to manage rapidly growing volumes of sensitive and distributed data. As data becomes central to AI adoption and digital operations, strong governance is critical to ensure data is discoverable, understandable, governable, and protected.

Common challenges include:

- Limited visibility and control over data across disparate systems
- Difficulty ensuring regulatory readiness amid evolving privacy requirements
- Inconsistent data classification, lineage tracking, and usage governance
- Increased risk from unstructured and duplicate data
- Challenges enabling safe data sharing while maintaining security and trust

## Solution highlights

Kyndryl Data Governance Services provide a comprehensive approach to designing, deploying, and managing end-to-end data governance programs using market-proven frameworks and Microsoft Purview best practices.

Kyndryl partners with customers to improve data maturity and establish scalable governance controls across hybrid, on-premises, SaaS, and multicloud environments.

Kyndryl offers two data governance services:

1. Implementation services to design, deploy, and test a data governance process that supports customer business goals
2. Managed services to monitor, review, and refine data governance processes to augment decision-making

The solution includes:

- Data discovery, classification, and metadata lineage creation
- Unified maps of enterprise data to improve discoverability and value
- Policy creation for secure data access, movement, and sharing
- Sensitive data identification across structured and unstructured sources
- DLP policy deployment to reduce data leakage
- Data connectors for high-fidelity ingestion from diverse sources
- Automated lifecycle management using AI, ML, and sensitive info types

## Customer benefits

By adopting Kyndryl Data Governance Services, organizations gain a strong, scalable foundation for responsible data usage and improved decision-making.

Customers benefit through:

1. Stronger security and risk mitigation – Clear controls over sensitive data throughout its lifecycle
2. Improved compliance posture – Policies and monitoring aligned to regulatory requirements
3. Greater data visibility and value – Unified metadata and automated governance create higher-quality, more accessible data
4. Operational efficiency – Reduced duplication, automated governance, and streamlined sharing workflows



## Providing undisputed leadership



**6.1M** mainframe  
installed MIPS



**270K** network  
devices managed



**5,200+** WAN  
devices managed



**3.5M** LAN  
ports managed



**3.5+** exabytes of customer  
data backed up annually



**14K+** SAP  
instances managed



**675K+** VMware  
instances managed

**29,000+**

Microsoft Cloud  
certifications

**17,000+**

Unique Microsoft  
certified employees

**60+**

Countries with Microsoft Cloud  
certified employees

## Why Kyndryl and Microsoft?

### About Kyndryl

Kyndryl is the world's largest provider of IT infrastructure services, serving thousands of enterprise customers in more than 60 countries. As a focused, independent company, we're building on our foundation of excellence by bringing in the right partners, investing in our business, and working side by side with our customers to unlock their potential.

### Kyndryl and Microsoft advantage

Kyndryl and Microsoft provide the services and solutions to meet customers wherever they are on their cloud journey: on premises, across multiple clouds, or on the edge. With our joint expertise, we work with customers to manage complexity and modernize their operations for rapid business outcomes. We bring together deep design, delivery, management, and cloud technology expertise, supported by an expansive ecosystem, to unlock our customers' potential for long-term business impact.

### Next steps

Learn more at [kyndryl.com](https://kyndryl.com).

## Microsoft Specializations

### Azure

- AI Platform on Azure
- Microsoft Azure VMware Solution
- Infrastructure & DB Migration to Azure
- SAP on Microsoft Azure
- Microsoft Azure Virtual Desktop
- Analytics on Microsoft Azure

### Business Applications

- Low Code Application Development
- Intelligent Automation

### Modern Work

- Copilot

### Security

- Identity & Access Management

### Other programs

- Private Cloud Solutions Partner
- Member of Microsoft Intelligent Security Association (MISA)

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