



# From Planning to Progress: AI-Driven Sustainability in Practice

The Global Sustainability Barometer

MEDIA HIGHLIGHTS

NOVEMBER 2025

SPONSORED BY:

kyndryl™



Microsoft





# Belgium

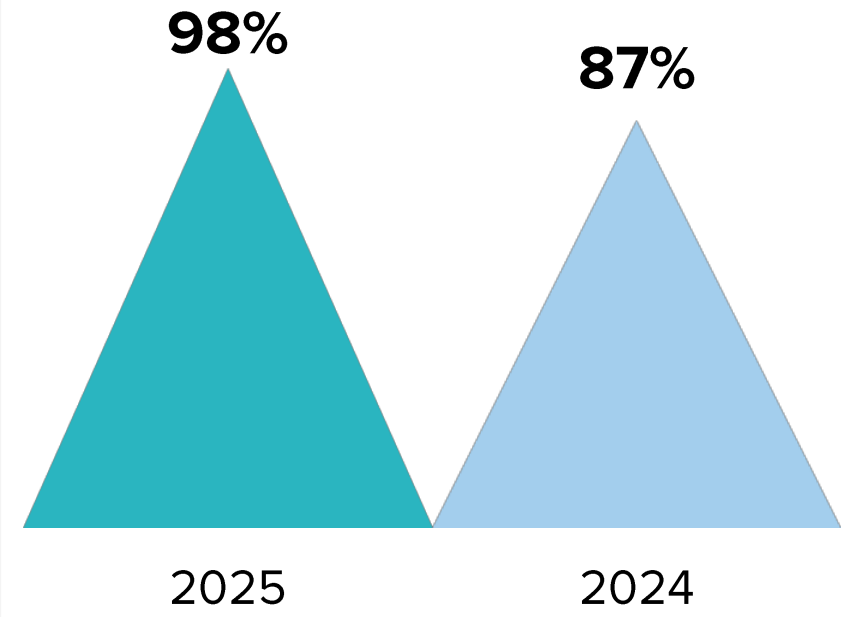




# Progress Snapshot: What's Changed Since Last Year

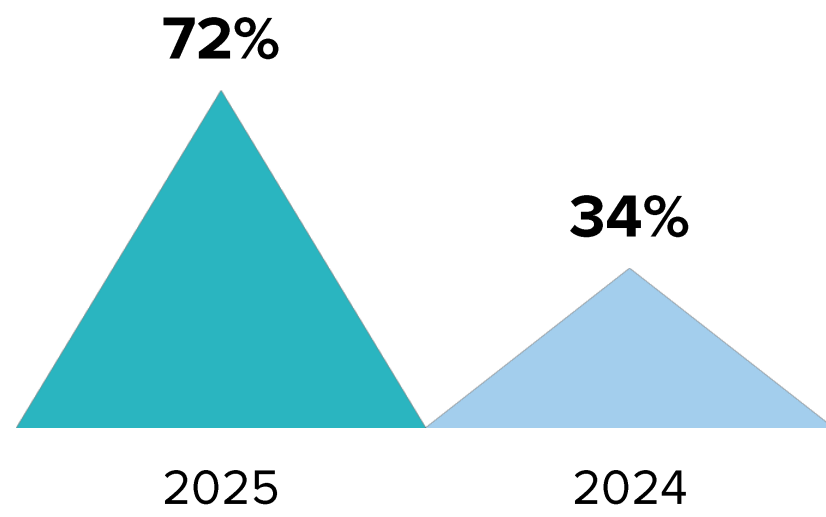
ecosystem.io

## ENVIRONMENTAL SUSTAINABILITY COMMITMENT CONTINUES TO GROW



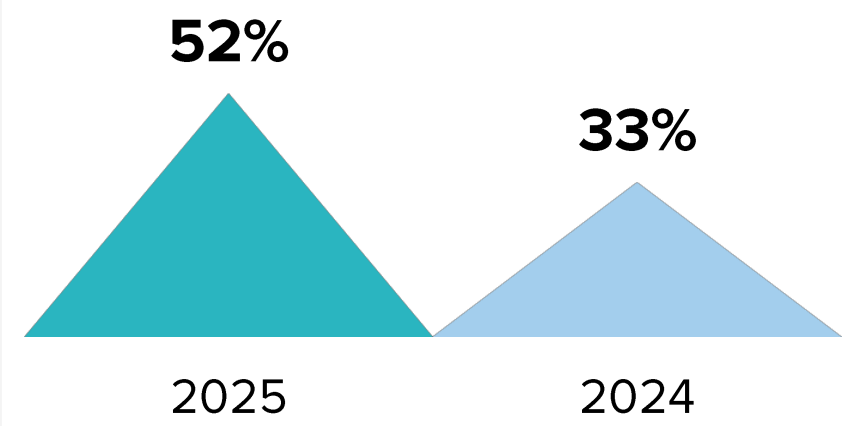
**Maintained or advanced sustainability goals and program execution**

## IT'S ROLE IN ENVIROMENTAL SUSTAINABILITY



**IT teams driving sustainability across the enterprise, not just within IT**

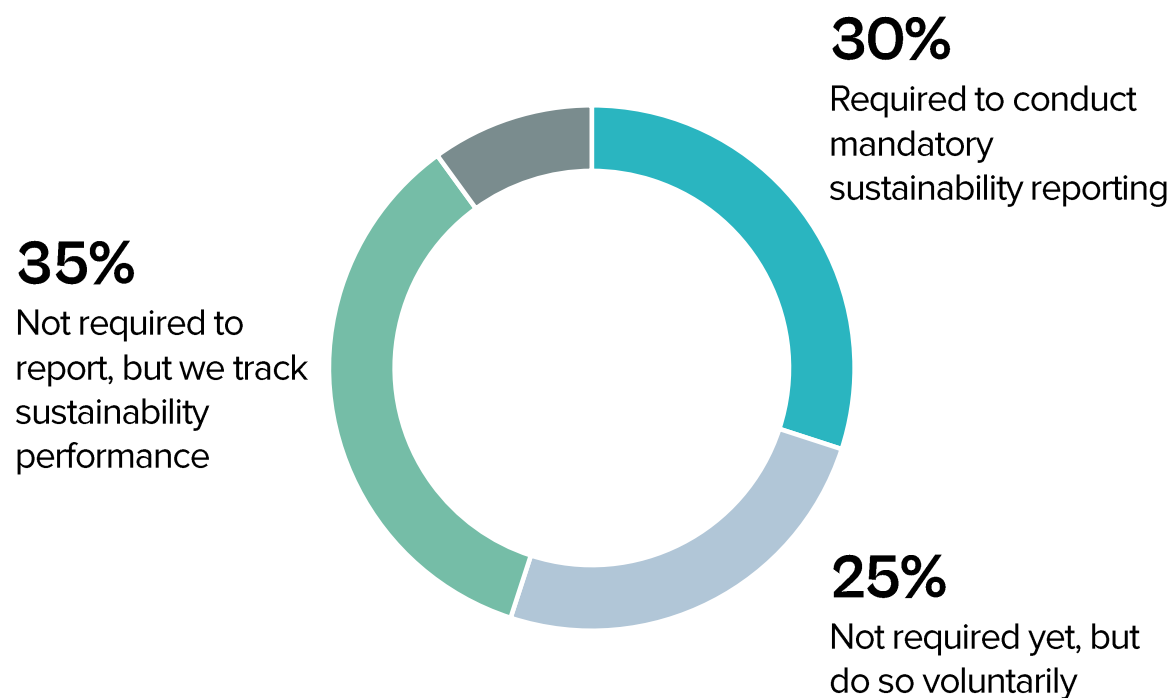
## ORGANIZATIONS AWARE OF AI'S CARBON FOOTPRINT



**Organizations considering the environmental impact of AI**



# AI for Sustainability-Driven Operating Model



**55% of surveyed organizations report on environmental sustainability performance, with 25% doing so voluntarily; another 35% monitor performance internally without public disclosure.**

**67%**



of Belgian organizations report strong alignment between technology and sustainability teams.

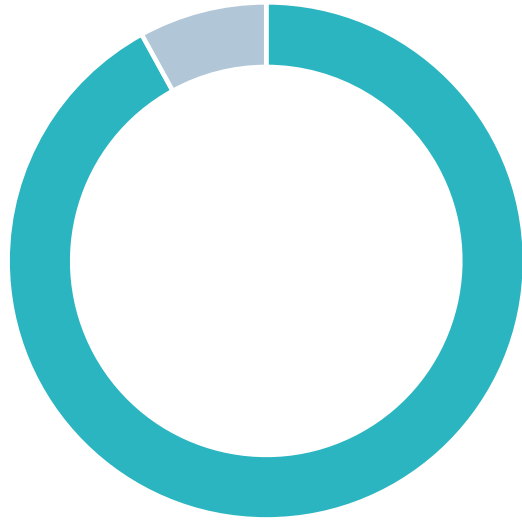
**Yet only 37%**



leverage AI centrally to drive environmental sustainability and inform decisions.



# Strategic Alignment for Environmental Sustainability



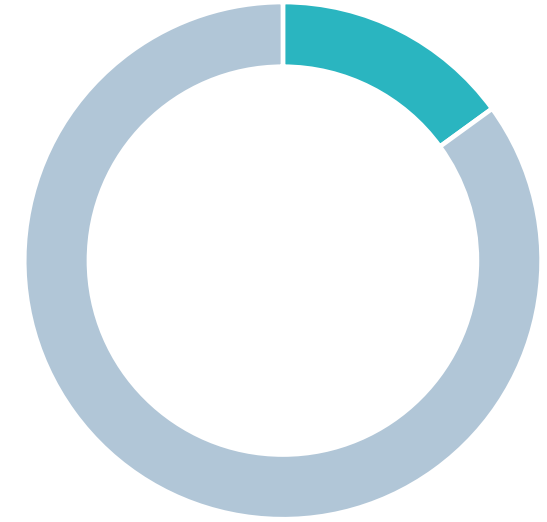
**92%**

of organizations rate environmental sustainability as a top strategic priority.



**50%**

are driving environmental sustainability through proactive or consistent initiatives.



**15%**

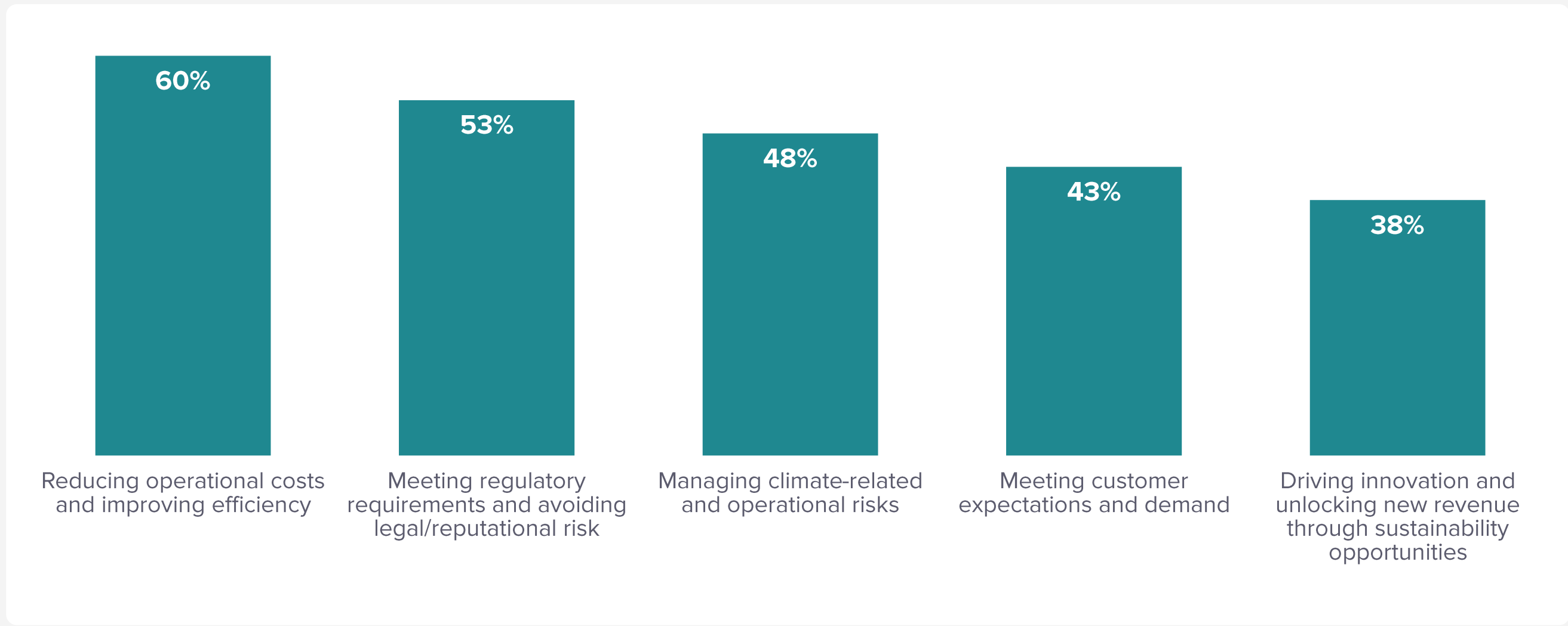
have embedded it as a core driver of innovation, cost savings, and long-term resilience.



# Impact Driver #1: Demonstrating ROI & Business Value

## Top Drivers of Environmental Sustainability Measures

ecosystm.io







# Impact Driver #1: Demonstrating ROI & Business Value

50%



cite the lack of clear ROI and difficulty measuring impact as the biggest barrier.

53%



of organizations that accelerated environmental sustainability initiatives last year did so thanks to a stronger business case, clearer ROI, and new revenue opportunities.



# Impact Driver #2: Engaging the Ecosystem

## Top Voices Shaping Environmental Sustainability Action

ecosystm.io

62%



Investors/  
shareholders

55%



Employees

55%



Supply chain  
partners

50%



Customers

33%



Banks/Credit  
providers

27%



Governments/  
Regulators

N = 60

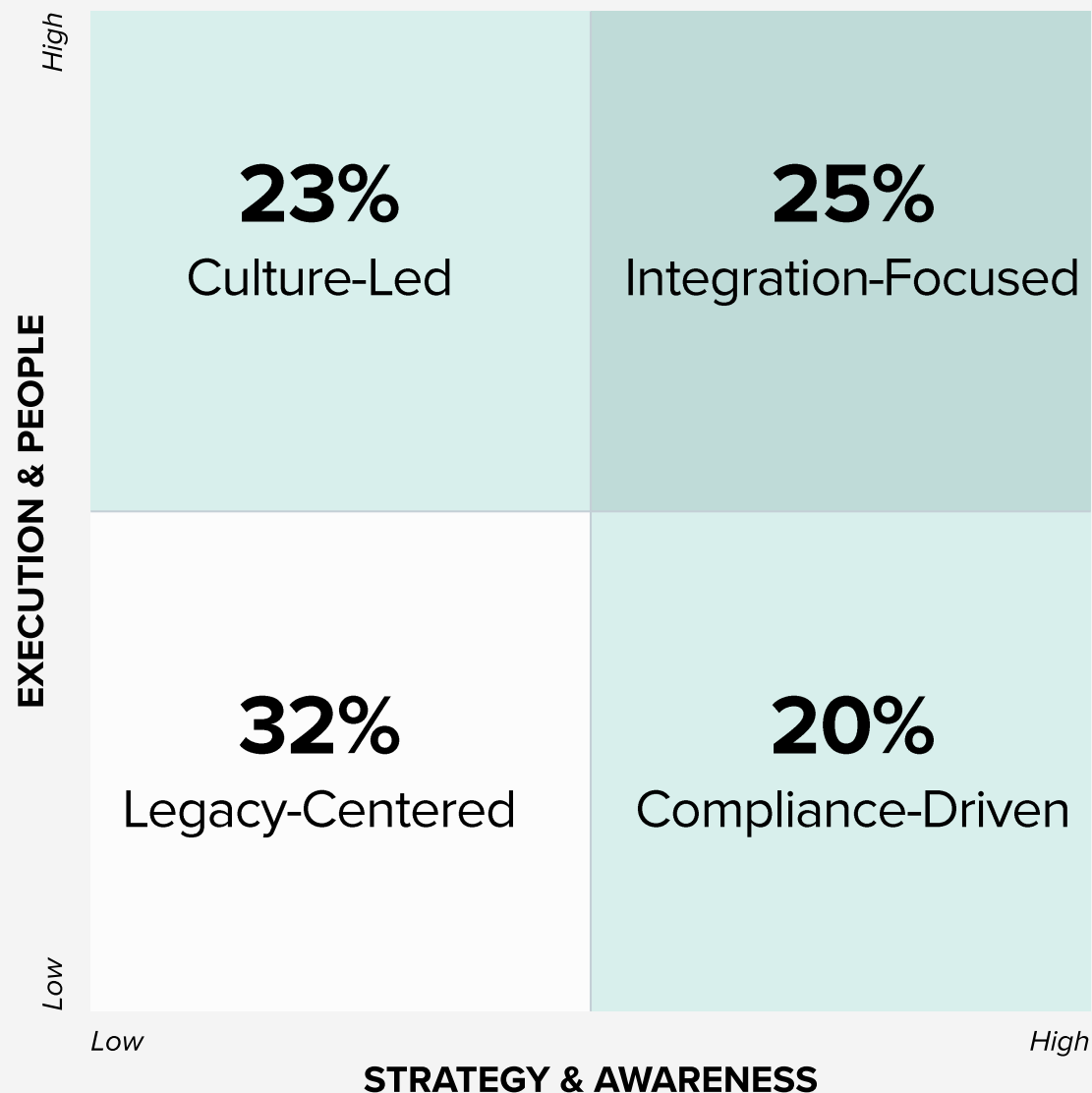
Q: Who are the TOP 3 influential voices advocating Sustainability policies and practices in your organization?



# Impact Driver #3: Ensuring People and Strategic Alignment

Strategy-People Alignment Often Lacking in Organizations

ecosystm.io



**INTEGRATION-FOCUSED.** Environmental sustainability is embedded in the core business, with empowered employees aligned to ESG objectives. Strategy and culture reinforce each other, driving measurable business value and lasting impact.

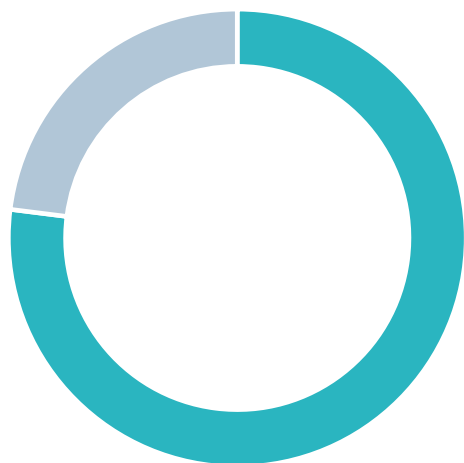
**CULTURE-LED.** Strong people engagement but weaker strategic alignment. Employees actively participate in environmental sustainability initiatives, but efforts can be fragmented or hard to scale.

**COMPLIANCE-DRIVEN.** Goals are well-defined and often shaped by regulations or market pressures, yet initiatives stay centralized, creating a gap between strategy and execution.

**LEGACY-CENTERED.** Environmental sustainability is treated as a side activity or compliance task. Actions are reactive, engagement is limited, and goals remain disconnected from daily operations and culture.



# Technology Enablement for Environmental Sustainability Optimization



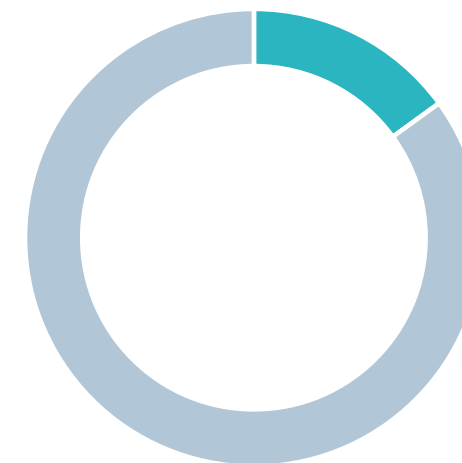
**77%**

of organizations report high alignment between sustainability and IT teams



**72%**

of technology teams actively support broader sustainability goals



**Only 15%**

of sustainability leaders hold a formal role in IT governance, influencing strategy and investment decisions

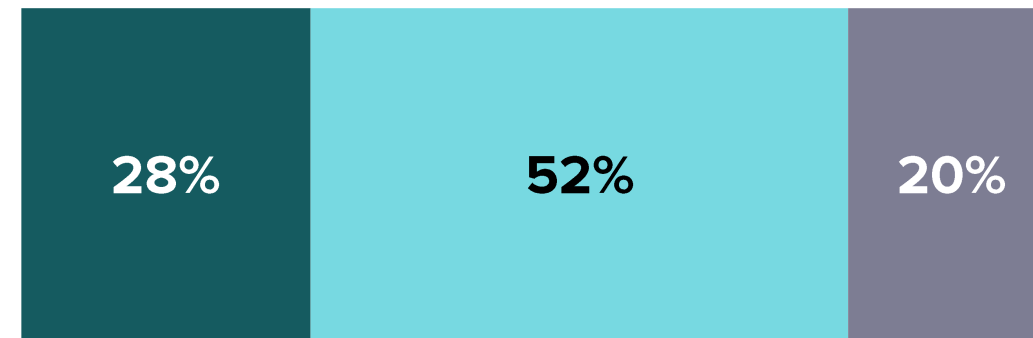


# Tech Lever #1: Embedding Sustainability in Modernization

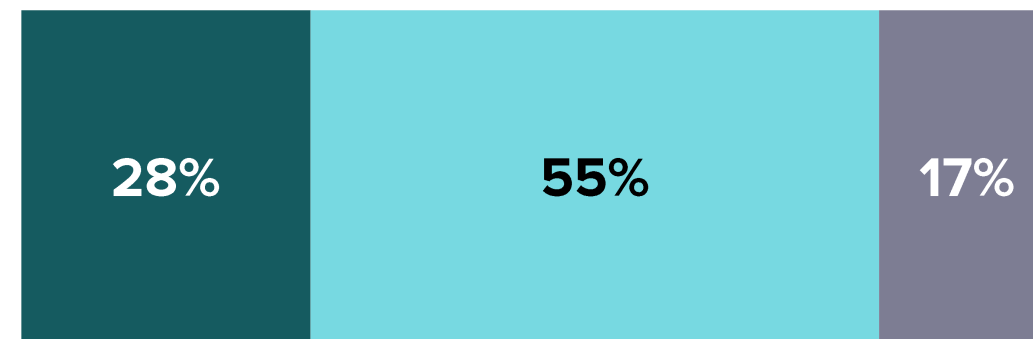
## Environmental Sustainability Remains an Afterthought in Tech Modernization

ecosystem.io

Digital solutions that improve resource efficiency and lower environmental impact are actively prioritized and mandated across operations



Sustainability criteria are clearly weighted and influence all major technology selection and modernization decisions

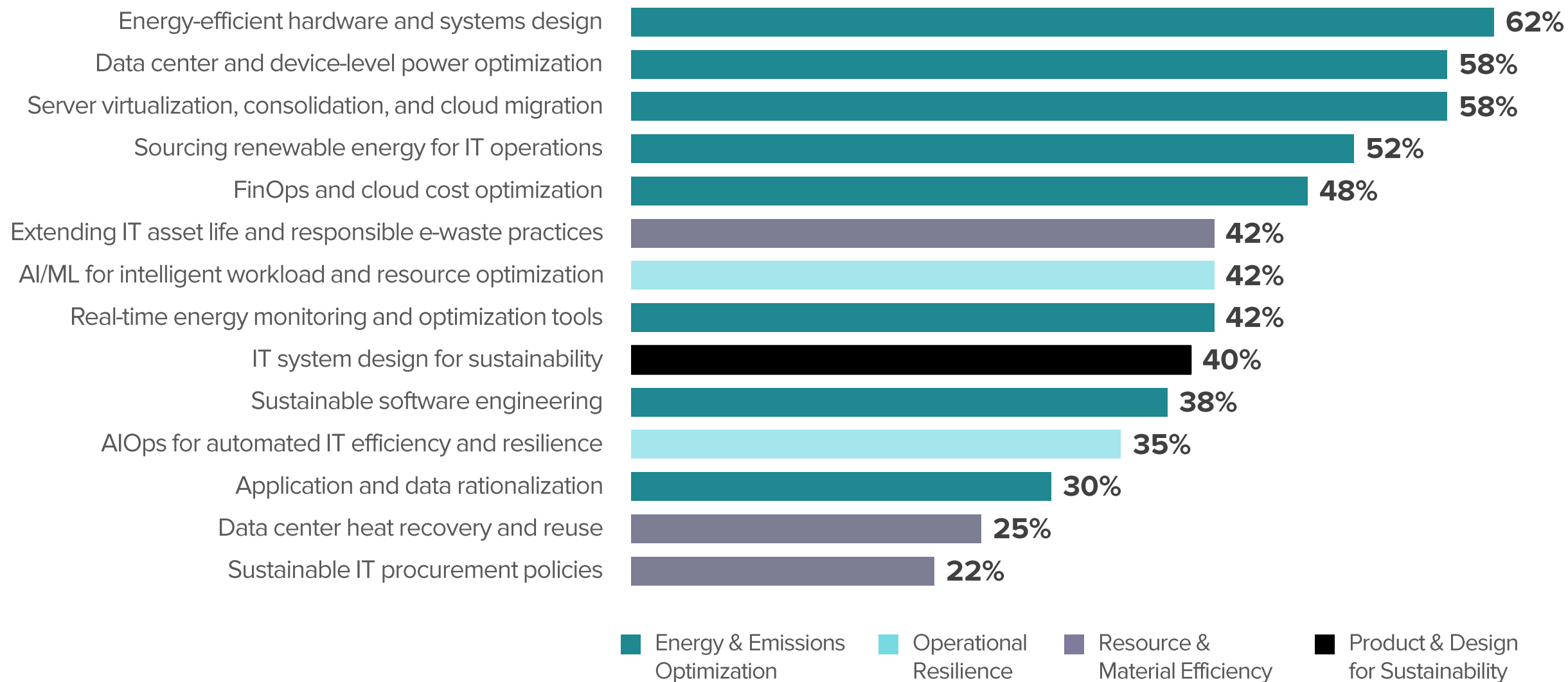


■ Fully ■ To an extent ■ Not at all



# Tech Lever #2: Moving Beyond Energy & Emissions

## Tech Actions to Cut Carbon Focus on Energy & Emissions

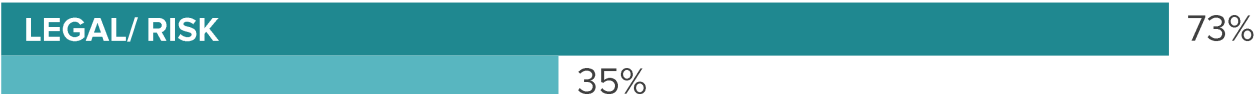




# Tech Lever #3: Enabling Shared & Measurable Approach

## Tech Underused in Business Functions' Environmental Sustainability Practices

Ensuring compliance with regulations and managing sustainability-related risks



Improving energy efficiency, using renewable energy, and reducing waste and emissions



Applying lean/resource efficiency to reduce resource use, waste, and emissions



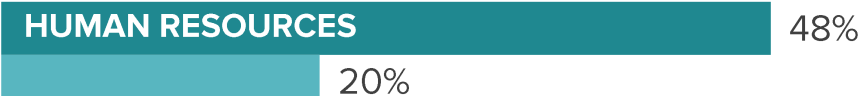
Driving climate resilience and integrating sustainability into business strategy



Embedding climate/ sustainability considerations into capital planning and allocation



Embedding sustainability in recruitment, training, and performance processes



Engaging suppliers on sustainable practices and prioritizing circular, low-impact sourcing



Reporting sustainability progress transparently to stakeholders



■ Organizations Following Practice   ■ Leveraging Tech to Achieve Commitments





# Tech Lever #4: Optimizing Core Data for Insights

Nearly **75%**



of organizations track environmental metrics centrally

Yet only **40%**



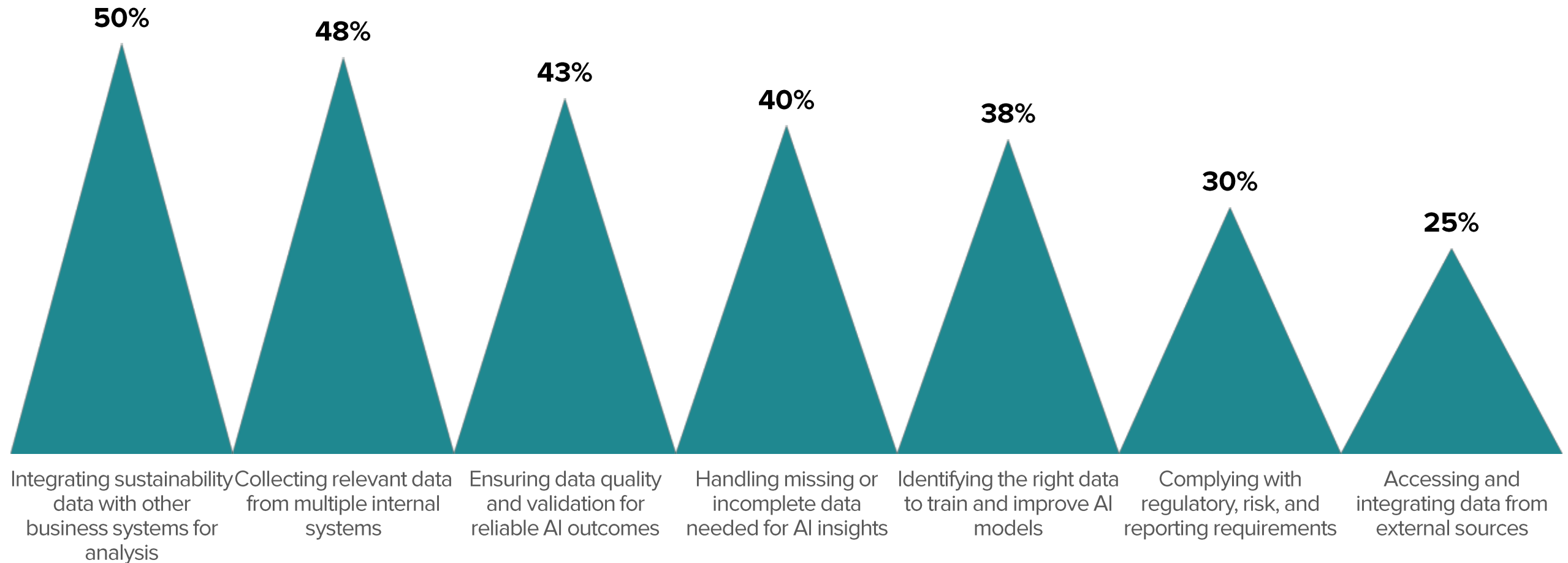
use this data to guide decisions and optimize performance; the rest focus on data primarily for reporting.



# Tech Lever #4: Optimizing Core Data for Insights

Data Remains a Key Barrier to Environmental Sustainability

ecosystm.io



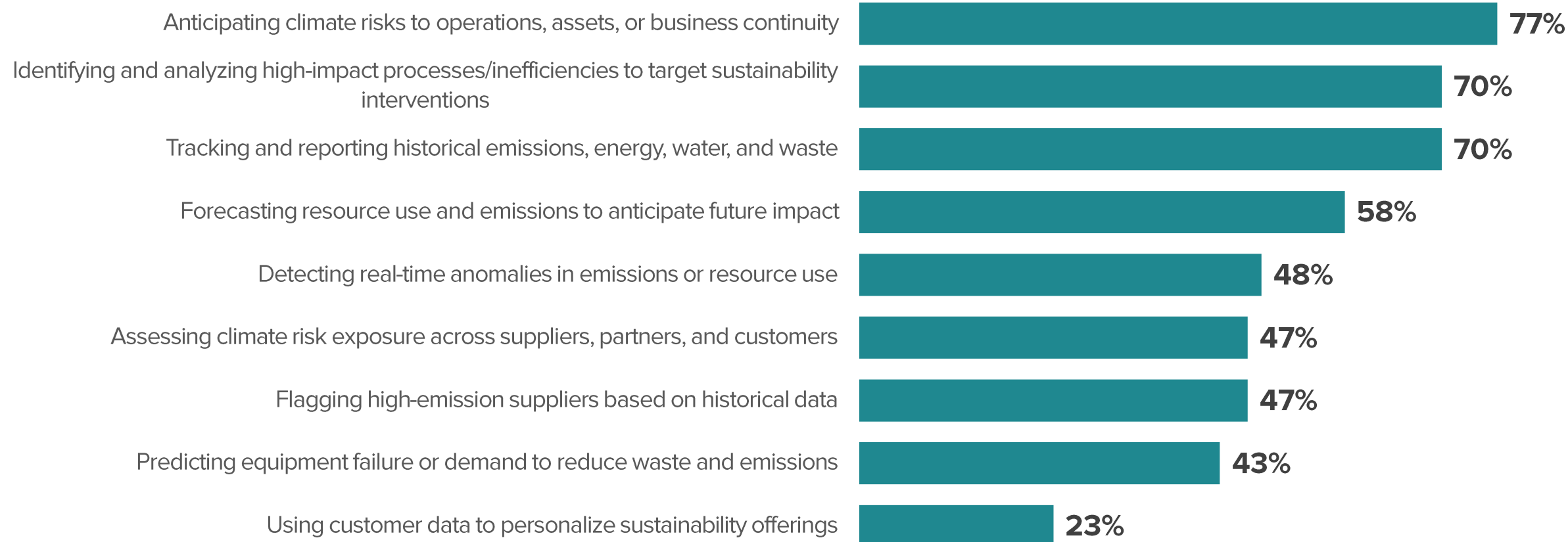
N = 60

Q: What are the top 3 challenges your organization faces in managing data to support AI-driven sustainability initiatives?



# Tech Lever #5: Predicting Future Risks with AI

## Predictive AI for Environmental Sustainability



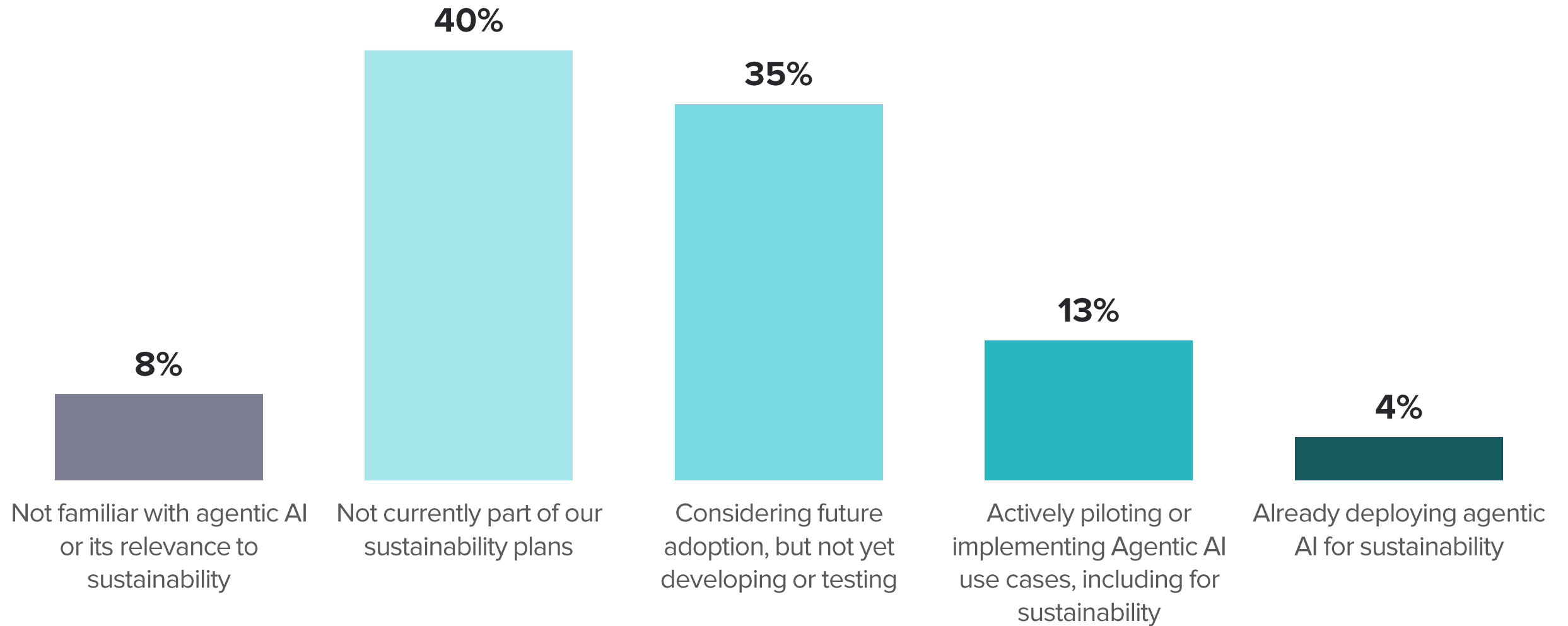
**Compared with last year, 58% now forecast resource use and emissions to anticipate future impact (up from 43%), while 77% focus on anticipating climate risks, rising from 23%.**



# Tech Lever #6: Enabling Autonomous Action with Agentic AI

Adoption of Agentic AI is Still in its Early Stages

ecosystem.io

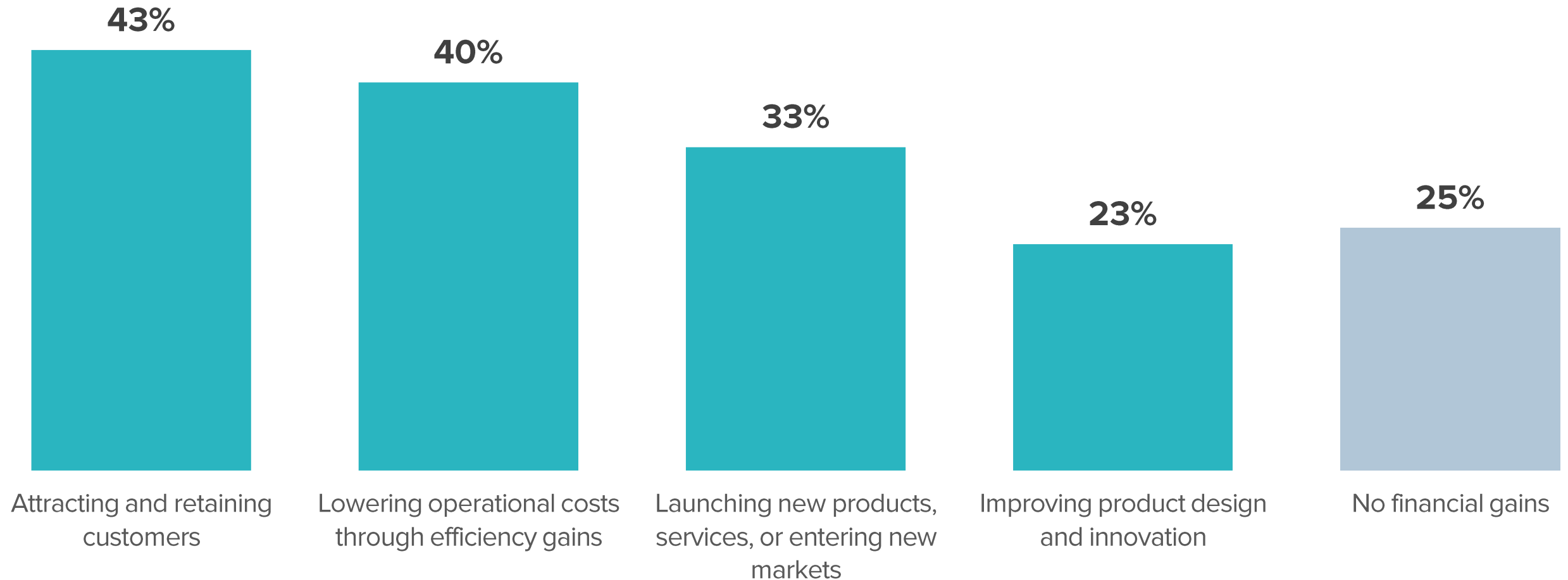




# A Final Word on ROI: Early Wins Build Lasting Momentum

How AI is Expected to Benefit Environmental Sustainability Outcomes

ecosystm.io







# A Final Word on ROI: Early Wins Build Lasting Momentum

## Where Have Organizations Seen Financial Gains

ecosystem.io

