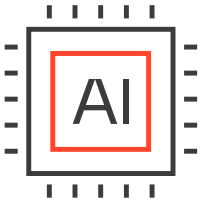
kyndryl

Real-world outcomes for personalized healthcare with responsible AI

A new era of better-connected, hyper-personalized care

In healthcare, technology should never replace empathy; it should restore it. The Kyndryl paper, "Personalizing healthcare in the age of AI: A guide for real-world impact," explores how AI can strengthen the human connection in healthcare, reassuring patients, empowering practitioners, and guiding decision-makers.

In this strategic guide, leaders responsible for the adoption of AI-driven, personalized healthcare will find best-practice frameworks, proven strategies, and innovative examples for responsibly scaling AI in healthcare.



"In the U.S. alone, analysts estimate AI could unlock $2.3 trillion to $4.6 trillion in annual value for healthcare . . . through improving workflows and outcomes and optimizing supply chains and drug management."[1]

What you'll learn about AI for healthcare

"Personalizing healthcare in the age of AI: A guide for real-world impact," provides leaders with industry-informed strategies to build adaptive systems, make careful investments, and help to ensure proper governance and oversight. This supports delivery of meaningful outcomes for healthcare companies and their employees and patients:

01. **Workforce empowerment:** Reducing burnout, upskilling staff, and focusing more on patients

02. **Personalized, proactive care:** Tailoring treatments with AI

03. **AI-native foundation:** Adopting integrated, enterprise-wide AI

04. **Agentic AI:** Improving workflow efficiency and supporting clinicians

05. **Operational agility:** Creating adaptable, efficient systems

06. **Trust and transparency:** Ensuring ethical oversight and clear data use

Next steps

Explore the guide for personalizing healthcare in the age of AI.

Read the full paper →

Questions? Let's talk. Connect with us to speak to a Kyndryl expert in AI for healthcare, or visit us at kyndryl.com.

kyndryl

© Copyright Kyndryl, Inc. 2025

Kyndryl is a trademark or registered trademark of Kyndryl Inc. in the United States and/or other countries. Other product and service names may be trademarks of Kyndryl Inc. or other companies.

This document is current as of the initial date of publication and may be changed by Kyndryl at any time without notice. Not all offerings are available in every country in which Kyndryl operates. Kyndryl products and services are warranted according to the terms and conditions of the agreements under which they are provided.

Source:
1. "How AI Could Stop Surging Healthcare Costs," Morgan Stanley, Sept. 2025.