



Kyndryl Managed Services for Oracle

Customer challenges

Successful IT leaders want to leverage technology to support and enhance their company's core business. They want to work closely with functional leaders to understand their needs and the needs of the business. And they want to co-create solutions that leverage technology to generate new revenue streams and drive profitability.

But supporting growth while ensuring business continuity of live systems can be overwhelming, especially considering the complexity of current hybrid and multi-cloud architectures. For companies running Oracle workloads, the shortage of skilled workers compounds the problem. It becomes even more difficult for internal staff to avoid disruptions without significant investment of time and effort to avert and recover from incidents.



Solution highlights

Kyndryl™ Managed Services for Oracle is a turnkey offering designed to provide a full range of capabilities to support availability, security, and performance of your Oracle applications and workloads. The services are designed to reduce operating expenses and provide the agility, resilience and efficiency needed to help position the enterprise for digital transformation and scalable growth. We provide management of your entire Oracle technology stack for on-premises, hybrid, and multi-cloud landscapes. Kyndryl Managed Services for Oracle includes integrated security, and it is compliance-enabled. Additional solution capabilities include:

- Support for workloads on Oracle Cloud Infrastructure (OCI), Azure®, AWS, and IBM Cloud®
- Support for High Availability, Real Application Clusters (RAC), and Exadata (all options)
- Disaster Recovery services
- Cybersecurity services
- Backup and restore services
- Availability SLAs to ensure performance
- Response and resolution time SLAs
- Monitoring, alerting, and ticketing integration
- World-wide 24x7 helpdesk support
- Account management and stewardship

Customer benefits

Kyndryl Managed Services for Oracle is a ready-to-use, end-to-end offering designed to give IT leaders and staff peace of mind to focus on what matters most to them – enablement of business transformation for growth. The key customer benefits are:



Reliable performance



Enhanced resilience



Security-rich performance you can trust



Better services for internal and external customers



Optimal Oracle workload performance with faster delivery of Oracle workloads

Kyndryl and Oracle

Kyndryl has been an Oracle partner for over 30 years. Our team of dedicated Oracle consultants have decades of experience driving success in customers' Oracle projects around the world. Our services are designed to help you at each stage of your Oracle investment, from consulting to implementation to management. In addition to our managed services, Kyndryl Data and Artificial Intelligence Services can also help you gain valuable insights from your Oracle data.

Why Kyndryl?

Kyndryl has deep expertise in designing, running, and managing the most modern, efficient, and reliable technology infrastructure that the world depends on every day. We are deeply committed to advancing the critical infrastructure that powers human progress. We're building on our foundation of excellence by creating systems in new ways: bringing in the right partners, investing in our business, and working side-by-side with our customers to unlock potential.

Next steps

To learn more about Kyndryl Managed Services for Oracle, please contact your Kyndryl representative, or [schedule a consultation with Kyndryl expert](#). Read more about the [Kyndryl and Oracle partnership](#). Visit us at kyndryl.com.



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