Generative AI Services with Azure OpenAI

Customer challenges

- Ethical concerns with Generative AI, trusted AI
- Gen AI governance and security
- Choice of foundation model, tuning and optimization
- Data foundation; poor data quality
- Skillset/readiness; use case prioritization
- Cost management
- AI Apps and plug-in development and management

Solution highlights

Kyndryl provides innovative exploratory services to help your team assess and prioritize Generative AI use cases.

- GenAI Discovery Workshop: Ideate across your business to identify, through design thinking, areas and processes where Generative AI could make an impact.

- Quick Prototyping Service: Demonstrate technical feasibility and business value by focusing on executing prioritized business use cases within a clearly defined scope and technical framework.

- LLMOps Services: take GenAI solution ideas to production through robust operational and governance models to mitigate associated risks.

Customer benefits

1 Provides a framework for quick experiments with GenAI use cases and then scale with robust governance

2 Create new and improved customer experiences which can generate new revenue while optimizing business processes

3 Large Language Model (LLM) Ops design and implementation

4 Responsible AI, Security and Privacy implementation

5 Access Kyndryl's Generative AI skillsets

Why Kyndryl and Microsoft?

About Kyndryl

Kyndryl is the world's largest provider of IT infrastructure services, serving thousands of enterprise customers in more than 60 countries. As a focused, independent company, we're building on our foundation of excellence by bringing in the right partners, investing in our business, and working side by side with our customers to unlock their potential.

Kyndryl and Microsoft advantage

Kyndryl and Microsoft provide the services and solutions to meet customers wherever they are on their cloud journey: on

Providing undisputed leadership

6.7M mainframe installed MIPS

360K network devices managed

576 exabytes of customer data backed up annually

73K+ WAN devices managed

23M service desk contacts annually

4.1M LAN ports managed

Empowering thousands of enterprise customers, including:

60% of the Fortune Global 100 and more than half of the Fortune Global 500

Microsoft Advanced specializations ▦ Microsoft

- → Kubernetes on Microsoft Azure
- → SAP on Microsoft Azure
- → Analytics on Microsoft Azure
- → Microsoft Azure VMware Solution
- → Microsoft Windows Virtual Desktop
- → Microsoft Low Code Application Development
- → Adoption and Change Management
- → Meeting and Meeting Rooms for Microsoft Teams
- → Calling for Microsoft Teams

Solutions Partner designations ▦ Microsoft

- → Solutions Partner for Business Applications
- → Solutions Partner for Infrastructure (Azure)
- → Solutions Partner for Data & AI (Azure)
- → Solutions Partner for Digital & App Innovation (Azure)
- → Solutions Partner for Modern Work
- → Solutions Partner for Security

25,000+ Microsoft certifications

premises, across multiple clouds, or on the edge. With our joint expertise, we work with customers to manage complexity and modernize their operations for rapid business outcomes. We bring together deep design, delivery, management, and cloud technology expertise, supported by an expansive ecosystem, to unlock our customers' potential for long-term business impact.

Next steps

Learn more at kyndryl.com.

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