

Kyndryl Receives Excellence in Best Practices

Enabling Technology Leadership Recognition

Best Practices Awards

Best Practices Awards recognize companies demonstrating outstanding achievement and superior performance. The Enabling Technology Leadership Award recognizes the company that applies its technology in new ways to improve existing products and services and elevate the customer experience.

Frost & Sullivan

In the half-century since its founding, Frost & Sullivan has become a widely recognized leader in the growth consulting industry – A Global Growth Partnership Company.

The company demonstrates a strong overall performance.

Frost & Sullivan is proud to bestow the 2021 Global Enabling Technology Leadership Award in the managed Enterprise Resource Planning industry to Kyndryl.

Kyndryl, the recent services spin-off from IBM, has launched an excellent suite of managed ERP services that offer customers the best mix of technology, expertise, and systematic processes that enable businesses to successfully migrate and manage their legacy ERP systems.

kyndrylTM

The company's ongoing commitment to innovation and new technology development—as evidenced by its new automation platform and a curated data lake—are enabling it to use its technology to improve customer experiences and outcomes.

Analysts evaluated key factors according to the below criteria.

Technology Leverage

**Commitment to
Innovation**

**Commitment to
Creativity**

**Stage Gate
Efficiency**

**Commercialization
Success**

**Application
Diversity**

Customer Impact

**Price/Performance
Value**

**Customer
Purchase
Experience**

**Customer
Ownership
Experience**

**Customer
Service
Experience**

**Brand
Equity**

Kyndryl is building a new, agile operational style that drives significant intellectual property development and expertise that enables it to successfully manage complex ERP modernization for a wide variety of global customers.

Karyn Price
Industry Principal, ICT, Frost & Sullivan

