



DMV Vehicle Services



Helping states optimize and modernize the DMV experience

At Kyndryl, we speak DMV

As DMVs strive for enhanced customer experiences, they need more than just an IT provider.

Kyndryl has more than two decades of experience partnering with states to design, deliver, and manage innovative DMV solutions. When you choose Kyndryl, you are working with DMV industry leaders!

Modernize – Vehicle System of Record

Opportunity: Provide an improved citizen and workforce experience while ensuring vital systems deliver vehicle services with the security, availability, and agility you expect.

Solution: Kyndryl and AstreaX have partnered to modernize DMV systems with a fit for purpose, modern DMV system of record. This solution supports all standard DMV services and includes next generation capabilities such as:

- Work in progress transaction resumption
- Emerging offerings like digital title transfer
- Self-help that minimizes employee training time
- A fully integrated financial system
- Remote work model support

Kyndryl DMV Solutions

Modernize to elevate citizen, workforce, and partner experiences by providing seamless DMV services, accessible anywhere, anytime and from any device.

Product offerings include: DMV Driver Services, DMV Vehicle Services, Field Office Services, DMV Back Office Enablement Services, and DMV Business Partners Services.

For more information, email us at dmvsolutions@kyndryl.com

Value: Customer Service Representatives will have access to intuitive workflows, simplified reporting, and have all vehicle details at their fingertips with a centralized summary view. Unlike commercial off the shelf solutions, this is a state-owned solution and you will be in control of the code through an inter-government agreement.

DIFFERENTIATORS:

- Cutting edge technology
- Highly cost competitive implementation
- Government off the shelf
- Numerous supported DMV services

Implementation: 1+ Years

Vehicle Services Web Portal

Opportunity: Citizens are seeking a more consumer-centric experience that allows them to complete more vehicle services online.

Solution: Kyndryl and AstreaX have partnered to modernize DMV systems with a fit for purpose, modern DMV citizen web portal. This solution supports the online completion of more than two-thirds of typical DMV services. Sample Vehicle supported services include:

- **Vehicle registration services**
- **Title services, including transfer**
- **Specialty plates**
- **Motor vehicle record**

Value: Kyndryl and AstreaX will help you better engage your citizens through uplifting your legacy DMV systems with this comprehensive, innovative solution. Unlike commercial off the shelf solutions, this is a state-owned solution and you will be in control of the code through an inter-government agreement.

DIFFERENTIATORS:

- **Cutting Edge Technology**
- **Highly cost competitive implementation**
- **Government off the shelf**
- **Numerous supported DMV services**

Implementation: 1+ Years



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