



DMV Field Office Services



Helping states optimize and modernize the DMV experience

At Kyndryl, we speak DMV

As DMVs strive for enhanced customer experiences, they need more than just an IT provider.

Kyndryl has more than two decades of experience partnering with states to design, deliver, and manage innovative DMV solutions. When you choose Kyndryl, you are working with DMV industry leaders!

Kyndryl DMV Solutions

Modernize to elevate citizen, workforce, and partner experiences by providing seamless DMV services, accessible anywhere, anytime and from any device.

Product offerings include: DMV Driver Services, DMV Vehicle Services, Field Office Services, DMV Back Office Enablement Services, and DMV Business Partners Services.

For more information, email us at dmvsolutions@kyndryl.com

Managed Cash Services

Opportunity: Cash management processes negatively impact the efficiency of your customer service representatives, causing frustrations for employees and the citizens you serve alike.

Solution: Kyndryl is innovating field offices with a managed cash service that leverages cash kiosks instead of cash drawers. Instead of paying cash, customers will be given a QR code to scan at the cash kiosk to complete their transaction. From armored transportation to application integration, to cash kiosks, to reconciliations and everything in between, Kyndryl manages your cash from end-to-end!

Value: With Kyndryl's Managed Cash Service your field office won't have to worry about slowed customer experiences, bank runs, or tedious reconciliations.

DIFFERENTIATORS:

- **Leading edge technology**
- **Premier partner ecosystem**
- **Deep DMV experience**
- **Broad integration capabilities**

Implementation: 6+ Months



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