



BUREAU
VERITAS

Bureau Veritas Certification

KYNDRYL Global Services Is ve Teknoloji Hizmetleri ve Ticaret Ltd. Sti

Buyukdere Caddesi Yapi Kredi Plaza B Levent Besiktas 34330 Turkey

This is a multi-site certificate, additional site(s) are listed on the next page(s)

Bureau Veritas Certification Holding SAS certifies that the Management System of the above organisation has been audited and found to be in accordance with the requirements of the management system standards detailed below

ISO/IEC 20000-1:2018

Scope of certification

THE IT SERVICE MANAGEMENT SYSTEM THAT SUPPORTS THE PROVISION OF IT INFRASTRUCTURE SERVICES FOR SERVER SYSTEM OPERATIONS, NETWORKING SERVICES, MAINTENANCE, TECHNICAL SUPPORT SERVICES, SITE AND FACILITIES SERVICES, BUSINESS CONTINUITY AND RESILIENCY SERVICES OR AN OUTSOURCING MODEL COVERING ALL OR SOME OF THE ABOVE.

Original cycle start date: **20 December 2016**

Expiry date of previous cycle: **19 December 2019**

Certification / Recertification Audit date: **08 November 2019**

Certification / Recertification cycle start date: **11 December 2019**

Subject to the continued satisfactory operation of the organization's Management System, this certificate expires on: **31 March 2022**

Certificate No. IND.19.7112

Version: 3 Revision date: 28 December 2021

Contract No. 7260790

**Laurent CROGUENNEC - President,
Signed on behalf of BVCH SAS**



Certification body address: 8 Cours du Triangle - 92937 Paris La Défense - France.
Local office: Bureau Veritas Certification France : 9 Cours du Triangle - 92937 Paris La Défense - France

Further clarifications regarding the scope of this certificate and the applicability of the management system requirements may be obtained by consulting the organisation.

To check this certificate validity please call: + 33(0) 1 41 97 00 60.



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Appendix

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Site Name/Location	Site Address	Site Scope
HEAD OFFICE	BUYUKDERE CADDESİ YAPI KREDİ PLAZA B LEVENT BESİKTAS 34330 TURKEY	THE IT SERVICE MANAGEMENT SYSTEM THAT SUPPORTS THE PROVISION OF IT INFRASTRUCTURE SERVICES FOR SERVER SYSTEM OPERATIONS, NETWORKING SERVICES, MAINTENANCE, TECHNICAL SUPPORT SERVICES, SITE AND FACILITIES SERVICES, BUSINESS CONTINUITY AND RESILIENCY SERVICES OR AN OUTSOURCING MODEL COVERING ALL OR SOME OF THE ABOVE
IZMIR	ANADOLU CAD. NO:23, SALHANE İS MERKEZİ, A BLOK, BAYRAKLI 35010 İZMİR TURKEY	THE IT SERVICE MANAGEMENT SYSTEM THAT SUPPORTS THE PROVISION OF IT INFRASTRUCTURE SERVICES FOR SERVER SYSTEM OPERATIONS, NETWORKING SERVICES, MAINTENANCE, TECHNICAL SUPPORT SERVICES, SITE AND FACILITIES SERVICES, BUSINESS CONTINUITY AND RESILIENCY SERVICES OR AN OUTSOURCING MODEL COVERING ALL OR SOME OF THE ABOVE

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