



BUREAU  
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Bureau Veritas Certification

## Kyndryl España S.A.

Calle Santa Hortensia 26-28, Madrid 28002 Spain

## KNDRL SERVICES PORTUGAL S.A.

Office Oriente, Rua do Mar da China 3, Lisboa 1990-138 Portugal

This is a multi-site certificate, additional site details are listed in the appendix to this certificate

*Bureau Veritas Certification Holding SAS certify that the Management System of the above organisation has been audited and found to be in accordance with the requirements of the management system standards detailed below*

*Standard*

**ISO/ IEC 20000-1:2018**

*Scope of certification*

**IT service management system that supports the provision of IT infrastructure outsourcing services consisting of server system operations, end user services, networking services.**

Original cycle start date:	<b>20 May 2009</b>
Expiry date of previous cycle:	<b>19 May 2021</b>
Recertification Audit date:	<b>06 April 2021</b>
Recertification cycle start date:	<b>20 May 2021</b>

Subject to the continued satisfactory operation of the organization's Management System, this certificate expires on: **19 May 2024**

**Certificate No. IND.21.9043/IT/P**

**Version: 2.0 Revision date: 24-December-2021**

*Brian Sanders*

**Certification Authority**



Certification body address: 8 cours du Triangle, 92937 Paris la Défense Cedex, France

Local office: **Bureau Veritas Certification North America, Inc., 16800 Greenspoint Park Drive, Suite 300S, Houston, Texas USA**

Further clarifications regarding the scope of this certificate and the applicability of the management system requirements may be obtained by consulting the organisation.

To check this certificate validity please call: **(800) 937-9311**





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Standard

ISO/ IEC 20000-1:2018

IT service management system that supports the provision of IT infrastructure outsourcing services consisting of server system operations, end user services, networking services.

Site Name/Location	Site Address	Site Scope
Kyndryl España S.A.	Calle Santa Hortensia 26-28, 28002 Madrid, Spain	IT service management system that supports the provision of IT infrastructure outsourcing services consisting of server system operations, end user services, networking services.
Site 1 - Yecora	Calle Yecora 4, 28022 Madrid, Spain	
Site 2 - CT Torrejon	Calle Mar Adriatico 2, 28830 San Fernando De Henares, Madrid, Spain	
Site 3 - L'illa	Avda Diagonal 571, 08029 Barcelona, Spain	
Site 4 - Sant Fruitos	Avda Calle Sakura 8, San Fruitos De Bages, Barcelone 08272 Spain	
Site 5 - Cerdanyola	Cerdanyola Del Valles Parc PC 10601 Parc de l'Alba Cerdanyola	
KNDRL SERVICES PORTUGAL S.A.	Office Oriente, Rua do Mar da China 3 Lisboa 1990-138 Portugal	
Site 1 - Porto Salvo	Av. Dr Mário Soares, 2784-511 Porto Salvo, Portugal	
Site 2 - Carnaxide	Rua do Proletariado 14, 2790-138 Carnaxide, Portugal	
Site 3 - Porto	Rua Gonçalo Sampaio, 4150-365, Porto 4150-365, Portugal	
Site 4 - Tomar	Avenida Doutor Aurélio Ribeiro 1, 2300-305 Tomar, Portugal	
Site 5 - Viseu	Zona Industrial de Coimbrões 16,Viseu 3500-618 Portugal	

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The following sites are part of the Management System of the above organisation:

**Yecora**

Calle Yecora 4, 28022 Madrid, Spain

**CT Torrejon**

Calle Mar Adriatico 2, 28830 San Fernando De Henares, Madrid, Spain

**L'illa**

Avda Diagonal 571, 08029 Barcelona, Spain

**Sant Fruitos**

Avda Calle Sakura 8, San Fruitos De Bages, Barcelona 08272 Spain

**Cerdanyola**

Cerdanyola Del Valles Parc, PC 10601 Parc de l'Alba Cerdanyola Spain

The validity of this certificate depends on the validity of the main certificate

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**Porto Salvo**

Av. Dr Mário Soares, 2784-511 Porto Salvo, Portugal

**Carnaxide**

Rua do Proletariado, 14A 2790-138 Carnaxide Portugal

**Porto**

Rua Gonçalo Sampaio, 4150-365, Porto 4150-365, Portugal

**Tomar**

Avenida Doutor Aurélio Ribeiro 1, 2300-305 Tomar, Portugal

**Viseu**

Zona Industrial de Coimbrões 16, Viseu 3500- 618 PortugalCerdanyola

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