

KYNDRYL

One Vanderbilt Avenue, 15th Floor – New York, New York 10017 USA (Registered Office)

6300 DIAGONAL HIGHWAY - 80301 - BOULDER, CO

This is a multi-site certificate, additional site(s) are listed on the next page(s)

Bureau Veritas Certification Holding SAS certifies that the Management System of the above organisation has been audited and found to be in accordance with the requirements of the management system standards detailed below

ISO/IEC 20000-1:2018

Scope of certification

THE IT SERVICE MANAGEMENT SYSTEM OF THE KYNDRYL SERVICE MARKETS, INNOVATION CENTERS AND DELIVERY CENTERS SUPPORTING THE PROVISION OF IT SERVICES IN ACCORDANCE WITH THE SERVICE CATALOGUE.

Original cycle start date: 07 December 2010

Expiry date of previous cycle: 08 December 2019

Certification / Recertification Audit date: 14 August 2019

Certification / Recertification cycle start date: 30 October 2019

Subject to the continued satisfactory operation of the organization's Management System, this certificate expires on: **08 December 2022**

Certificate No.
Contract No.

IND.19.6754

7246505

Version: 4

Revision date: 29 December 2021

APMG International ISO/IEC 20000

CERTIFIED ORGANIZATION

Laurent CROGUENNEC - President, Signed on behalf of BVCH SAS

Certification body address: 8 Cours du Triangle - 92937 Paris La Défense - France. Local office: Bureau Veritas Certification France : 9 Cours du Triangle - 92937 Paris La Défense -France

Further clarifications regarding the scope of this certificate and the applicability of the management system requirements may be obtained by consulting the organisation.



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Site Name	<u>Site Address</u>	Site Scope
BOULDER, CO (HEAD OFFICE)	BOULDER 6300 DIAGONAL HIGHWAY BOULDER, CO 80301 - USA	THE IT SERVICE MANAGEMENT SYSTEM OF THE KYNDRYL SERVICE MARKETS, INNOVATION CENTERS AND DELIVERY CENTERS SUPPORTING THE PROVISION OF IT SERVICES IN ACCORDANCE WITH THE SERVICE CATALOGUE
RALEIGH, NC	RALEIGH 3060 CORNWALLIS DRIVE, RESEARCH TRIANGLE PARK, RALEIGH NORTH CAROLINA 27709 – USA	
POUGHKEEPSIE, NY	2455 SOUTH ROAD, POUGHKEEPSIE, NY 12601	
COLOMBIA, MO	COLOMBIA 2810 LEMONE INDUSTRIAL BLVD COLUMBIA MO 65201	
PARIS BOIS-COLOMBES	KYNDRYL INFRASTRUCTURE SERVICES FRANCE, 17 AVENUE DE L'EUROPE, 92275 BOIS-COLOMBES, FRANCE	
TORONTO	TORONTO, CN 3600 STEELES AVE EAST MARKHAM ON L3R 9Z7 - CANADA	
COSTA RICA	COSTA RICA PARQUE ZONA FRANCA AMERICA, CALLE LA RUSIA, HEREDIA H - COSTA RICA	

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Site Name/Location	Site Address	Site Scope
BRNO	CZECH REPUBLIC KYNDRYL GLOBAL SERVICES DELIVERY CENTER CZECH REPUBLIC, S.R.O. 61600 BRNO, TECHNICKA 21, CZECH REPUBLIC,	THE IT SERVICE MANAGEMENT SYSTEM OF THE KYNDRYL SERVICE MARKETS, INNOVATION CENTERS AND DELIVERY CENTERS SUPPORTING THE PROVISION OF IT SERVICES IN
BUDAPEST	KYNDRYL DATA STORAGE SYSTEMS, INFORMATION TECHNOLOGY KFT- HUNGARY, 1117 BUDAPEST, GABOR DENES U 2, BUILDING "D"	
SZEKESFEHERVAR	SZEKESFEHERVAR KYNDRYL DATA STORAGE SYSTEMS INFORMATION TECHNOLOGY KFT 8000 SZÉKESFEHÉRVÁR BERÉNYI ÚT 72-100, HUNGARY	
BANGALORE 1 (EGL)	KYNDRYL SOLUTIONS PRIVATE LIMITED, BLOCK D, G, 2ND & 4TH FLOOR, INDIRANAGAR – KORAMANGALA INTERMEDIATE RING ROAD, EMBASSY GOLF LINKS BUSINESS PARK, BANGALORE, 560071 INDIA	
BANGALORE 2 (MTP)	KYNDRYL SOLUTIONS PRIVATE LIMITED, G1 AND D4 MANYATA EMBASSY BUSINESS PARK, OUTER RING ROAD, RACHENAHALLI AND NAGAWARA VILLAGES, BANGALORE, 560045-560045. INDIA	ACCORDANCE WITH THE SERVICE CATALOGUE
BANGALORE 3 (FTP)	KYNDRYL SOLUTIONS PRIVATE LIMITED, FTP ALTIUS, G, 1ST, 5TH, 8TH AND 9TH FLOORS, SY. NOS.145, 211 & 212, HOODI VILLAGE, KR PURAM HOBLI, EPIP WHITEFIELD INDUSTRIAL AREA, BANGALORE, 560066, INDIA	
BANGALORE 4 (BCIT)	KYNDRYL SOLUTIONS PRIVATE LIMITED, BLOCK 1, 4TH, 5TH, 6TH AND 7TH FLOORS, BHARTIYA CITY, CHOKKANAHALLI VILLAGE, THANISANDRA MAIN ROAD, BHARTIYA CENTRE OF INFORMATION TECHNOLOGY, CHOKKANAHALLI, BANGALORE, 560064, INDIA	

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NOIDA 2	KYNDRYL SOLUTIONS PRIVATE LIMITED, 1ST & 4TH FLOOR, TOWER 4, AARTHA INFRATECH PVT LTD, IT/ITES SEZ, PLOT NO 21, SECTOR - TECHZONE IV, GREATER NOIDA WEST, GR. NOIDA, U.P., INDIA	THE IT SERVICE MANAGEMENT SYSTEM OF THE KYNDRYL SERVICE MARKETS, INNOVATION CENTERS AND DELIVERY CENTERS SUPPORTING THE PROVISION OF IT SERVICES IN ACCORDANCE WITH THE SERVICE CATALOGUE
NOIDA 3	KYNDRYL SOLUTIONS PRIVATE LIMITED 62 GAUTAM BUNDH NAGAR NOIDA 201 309 INDIA	
GURGAON	KYNDRYL SOLUTIONS PRIVATE LIMITED, ASF TOWER B, D & E, 4TH, 5TH AND 6TH, GRAND CANYON, BUILDING 03, ASF INSIGNIA, SEZ - GAWAL PAHARI, FARIDABAD ROAD, GURUGRAM - 122003 HARYANA INDIA.	
HYDERABAD 1 (MINDSPACE)	KYNDRYL SOLUTIONS PRIVATE LIMITED, MINDSPACE BUILDING NO.3 SURVEY NO.64, APIIC SOFTWARE LAYOUT HI-TECH CITY, MADHAPUR, HYDERABAD - 500081, TELANGANA STATE, INDIA	
HYDERABAD 2 (ORION)	KYNDRYL SOLUTIONS PRIVATE LIMITED, SURVEY NO 66/1, ORION B6 AND B7 DIVYASHREE NSL TECH PLACE, RAIDURGAM VILLAGE, SERLINGAMPALLY MANDAL, RANGA REDDY DIST, HYDERABAD - 500032, INDIA	
HYDERABAD 3	KYNDRYL SOLUTIONS PRIVATE LIMITED, AVANCE BUSINESS HUB, PHOENIX INFOCITY PVT LTD, (SEZ) SURVEY NO 38P, GACHIBOWLI VILLAGE, SERLINGAMPALLY MANDAL, RANGA REDDY DIST HYDERABAD - 500081, INDIA	
CHENNAI	KYNDRYL SOLUTIONS PRIVATE LIMITED, DLF IT PARK, TOWER 7A, SHIVAJI GARDEN, MOONLIGHT STOP, MOUNT POONAMALEE RD, NANDAMBAKKAM POST, RAMAPURAM, CHENNAI-600089, INDIA	

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PUNE	KYNDRYL SOLUTIONS PRIVATE LIMITED, EMBASSY TECH ZONE, DYNASTY DEVELOPER PLOT NO.3, GROUND, 1, 2, 3 FLOOR, RAJIV GANDHI INFOTECH PARK, PHASE 2 HINJEWADI, PUNE (MUNICIPAL CORPORATION), PUNE, 411057 INDIA.	THE IT SERVICE MANAGEMENT SYSTEM OF THE KYNDRYL SERVICE MARKETS, INNOVATION CENTERS AND DELIVERY CENTERS SUPPORTING THE PROVISION OF IT SERVICES IN ACCORDANCE WITH THE SERVICE CATALOGUE
SAGAMINO COMMAND CENTER	SAGAMINO, JAPAN SAGAMINO COMMAND CENTER 5-1-78 HIGASHIHARA, ZAMA CITY, KANAGAWA 252-0004 – JAPAN	
OSAKA DELIVERY CENTER	OSAKA, JAPAN OSAKA TECHNICAL CENTER 1-2-13 SHINSENRI-NISHIMACHI, TOYONAKA CITY, OSAKA, 560-0083 - JAPAN	
DELIVERY CENTER	NANKO, JAPAN, NANKO COMMAND CENTER, 1-6-27, NANKO-KITA, SUMINOE- KU, OSAKA CITY, OSAKA 559-0034 - JAPAN	
KATOWICE	FRANCUSKA OFFICE CENTER,FRANCUSKA 42 AND 36 KATOWICE, 40028	
WROCLAW	WROCLAW UL. MUCHOBORSKA 8, WOJDYLA BUSINESS PARK WROCLAW, POLAND 54424	
LA MOLINA	JAVIER PRADO AVENUE 6230, LA MOLINA, LIMA, PERU	

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SAN ISIDRO	ANDRÉS ARAMBURÚ AVENUE 1115, SAN ISIDRO, LIMA	THE IT SERVICE MANAGEMENT SYSTEM OF THE KYNDRYL SERVICE MARKETS, INNOVATION CENTERS AND DELIVERY CENTERS SUPPORTING THE PROVISION OF IT SERVICES IN ACCORDANCE WITH THE SERVICE CATALOGUE
JAKARTA	THE PLAZA OFFICE TOWER – JL MH THAMKIN KAV. 28-30 - JAKARTA	
JOHANNESBURG	JOHANNESBURG – 300 ACACIA ROAD, DARRENWOOD, KYNDRYL HOUSE, STONEMILL OFFICE PARK, CRESTA 2195	
THAILAND	388 PHAHOLYOTHIN ROAD. SAMSENNAI, PHYATHAI, BANGKOK 10400 THAILAND	

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