



BUREAU
VERITAS

Bureau Veritas Certification

Kyndryl, Inc.

One Vanderbilt Avenue, 15th Floor New York, NY 10017 United States

This is a multi-site certificate, additional site(s) are listed on the next page(s)

Bureau Veritas Certification Holding SAS - UK Branch certifies that the Management System of the above organisation has been audited and found to be in accordance with the requirements of the management system standards detailed below

ISO/IEC 20000-1:2018

Scope of certification

The IT Service Management System of the Kyndryl Service Markets, Kyndryl Collaborative Centers and Delivery Centers supporting the provision of IT Services in accordance with the Service Catalogue.

Original cycle start date:	16-May-2022
Expiry date of previous cycle:	08-December-2025
Certification / Recertification Audit date:	11-June-2025
Certification / Recertification cycle start date:	18-September-2025
Subject to the continued satisfactory operation of the organisation's Management System, this certificate expires on:	08-December-2028

Certificate No.: **US021764**

Version: 1

Issue date: 18-September-2025

Brian Sanders



0008

Signed on behalf of BVCH SAS UK Branch

Certification Body Address: 5th Floor, 100 Lower Thames Street, London, EC3R 6DL, United Kingdom

Local Office: 16800 Greenspoint Park Drive Suite 3005 Houston, TX 77060, USA

Further clarifications regarding the scope and validity of this certificate can be found by selecting or scanning the QR Code shown on the left.





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Scope of certification

Site Name	Site Address	Site Scope
HQ - Kyndryl Inc.	One Vanderbilt Avenue, 15th Floor New York, NY 10017 United States	The IT Service Management System of the Kyndryl Service Markets, Kyndryl Collaborative Centers and Delivery Centers supporting the provision of IT Services in accordance with the Service Catalogue.
Site 01 - Kyndryl Argentina S.R.L.	Hipolito Irigoyen 2149, Martinez, Buenos Aires, - Argentina	
Site 02 - Kyndryl Brasil Servicos LTDA, Hortolândia	Rodovia Jornalista Francisco Aguirre Proenca, KM 9 SP101 Chacaras Assay Hortolandia/SP, 13186-900 Brazil	
Site 03 - Kyndryl Brasil Servicos LTDA - São Paulo	Avenida das Nações Unidas, 14261 - Condomínio WT Morumbi, São Paulo/SP, 04794-000 Brazil	
Site 04 - Kyndryl Brasil Servicos LTDA - Osasco	Av. Roberto Pinto Sobrinho, 350 Vila Osasco/SP, 06268-120 Brazil	
Site 05 - Kyndryl Brasil Servicos LTDA - Mogi Mirim	Av. Romário Schincariol, 1111 Mogi Mirim/SP, 13803-584 Brazil	
Site 06 - Kyndryl Canada	3600 Steeles Ave East, Markham, ON L3R 9Z7 Canada	
Site 07 - Kyndryl Costa Rica	Sociedad de Responsabilidad Limitada, Parque Zona Franca America, Edificio F-31, Heredia, Heredia, - Costa Rica	
Site 08 - Kyndryl Client Center, s.r.o.	Přizova 526/5, Brno, 602 00 Czechia	
Site 09 - Kyndryl Česká republika, spol. s r.o. - Prague	V Parku 2308/8 PRAHA 4, 148 00 Czechia	

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Site Name	Site Address	Site Scope
Site 10 - Kyndryl France S.A.S.	Colisée Gardens, 8-14 Avenue de l'Arche Courbevoie', 92400 France	The IT Service Management System of the Kyndryl Service Markets, Kyndryl Collaborative Centers and Delivery Centers supporting the provision of IT Services in accordance with the Service Catalogue.
Site 11 - Kyndryl Hungary Kft.	Budapest ONE Office Building , Budapest, Balatoni út 2 a., 1112 Hungary	
Site 12 - Kyndryl Hungary Kft.	8000 Székesfehérvár Berényi út, 72-100 Hungary	
Site 13 - Kyndryl Solutions Private Limited, India, Bangalore	Embassy Golf Links Business Park, Block EGLD, 4th Floor, Off Indiranagar Koramangala Intermediate Ring Road, Bangalore, KA 560071 India	
Site 14 - Kyndryl Solutions Private Limited, India, Bangalore, Manyata Embassy Business Park	Embassy Manyata Business Park, Embassy Property Developments Pvt Ltd SEZ, Parcel 2 (Acacia), Block M3, 14th to 16th Floor & portion of 13th Floor, Rachenahalli Village, K.R.Puram Hobli, Bangalore East Bangalore, 00 560045 India	
Site 15 - Kyndryl Solutions Private Limited, India, Noida, Aartha	Plot no. 21, Techzone IV, Noida Extension, Greater Noida, 00 201308 India	
Site 16 - Kyndryl Solutions Private Limited, India, Gurgaon, ASF	ASF Center, Tower-B, 3rd Floor, Plot No. 362-363, Phase - 4, Udyog Vihar, Gurugram Haryana, 122016 India	

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Site Name	Site Address	Site Scope
Site 17 - Kyndryl Solutions Private Limited, India, Hyderabad, Divyashree Orion	10 -Survey No. 66/1, Orion B6, B7 Divyashree NSL Tech Place, Next to Raidurgam Police Stations, Raidurgam Village, Serilingampally Mandal, RR District, Hyderabad, 500032 India	The IT Service Management System of the Kyndryl Service Markets, Kyndryl Collaborative Centers and Delivery Centers supporting the provision of IT Services in accordance with the Service Catalogue.
Site 18 - Kyndryl Solutions Private Limited, India, Chennai, DLF	DLF IT Park, Tower 7A, No 1/124, Shivaji Gardens, Moonlight Stop, Mount Poonamalee Rd, Nundambakkam Post, Ramapuram, Chennai, TN 600 089 India	
Site 19 - Kyndryl Solutions Private Limited, India, Pune, Embassy Tech Zone	ETZ Block 1.1 A, Rajiv Gandhi Info Tech Park, Phase II. Plot no. 03, MIDC, Hinjewadi, Marunji Village, Pune Maharashtra, 411057 India	
Site 20 - PT Kyndryl Solutions Indonesia	Millennium Centennial Center, 41st Floor, Jend. Sudirman Kav. 25 RT.10/RW.1 Kuningan, Karet, Setiabudi, Jakarta Selatan, 0012920 INDONESIA	
Site 21 - SAGAMINO COMMAND CENTER	5-1-78 Higashihara, Zama City Kanagawa, 252-0004 JAPAN	
Site 22 - NANKO COMMAND CENTER	dark center - not open to the public	
Site 23 - Kyndryl The Netherlands BV	Mercuriusplein 1, Hoofddorp, 2132 The Netherlands	
Site 24 - Kyndryl Peru La Molina	Javier Prado Avenue 6230, La Molina Lima, Peru	

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4 Nov 2024





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Scope of certification

Site Name	Site Address	Site Scope
Site 25 - Kyndryl Peru San Isidro	Andrés Aramburú Avenue, San Isidro, PO 1115 Peru	The IT Service Management System of the Kyndryl Service Markets, Kyndryl Collaborative Centers and Delivery Centers supporting the provision of IT Services in accordance with the Service Catalogue.
Site 26 - Kyndryl Global Services Delivery Centre Polska Sp. z o.o.	al. Walentego Roździeńskiego 1A, Katowice, 40-202 Poland	
Site 27 - Kyndryl Global Services Delivery Centre Polska Sp. z o.o.	UL. Muchoborska 8, Wojdyla Business Park Wrocław, 54424 Poland	
Site 28 - KNDRL SERVICES PORTUGAL, S.A. - Lisboa	Office Oriente, Rue Do Mar Da China 3, Lisboa, 1990-138 Portugal	
Site 29 - KNDRL SERVICES PORTUGAL, S.A. - Porto Salvo	Porto Salvo Av. Dr. Mário Soares Porto Salvo, 2784-511 Portugal	
Site 30 - KNDRL SERVICES PORTUGAL, S.A. - Carnaxide	Rua do Proletário Carnaxide, 2790-138 Portugal	
Site 31 - KNDRL SERVICES PORTUGAL, S.A. - Porto	157 Rua de Gonçalo Sampaio Porto, 4150-367 Portugal	
Site 32 - KNDRL SERVICES PORTUGAL, S.A. - Tomar	1 Avenida Doutor Aurélio Ribeiro Tomar, 2300-305 Portugal	
Site 33 - KNDRL SERVICES PORTUGAL, S.A. - Viseu	Zona Industrial De Coimbrões Viseu, 3500-618 Portugal	
Site 34 - Kyndryl Singapore PTE LTD - Keppel Data Centres-Tampines	25 Tampines Street 92, Singapore, 528877 Singapore	

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Site Name	Site Address	Site Scope
Site 35 - Kyndryl Singapore PTE LTD - Keppel Data Centres-Sunview Way	13 Sunview Way, Singapore, 627541 Singapore	The IT Service Management System of the Kyndryl Service Markets, Kyndryl Collaborative Centers and Delivery Centers supporting the provision of IT Services in accordance with the Service Catalogue.
Site 36 - Kyndryl Singapore PTE LTD	Level 4, 9 Changi Business Park, Central 1, IBM Place, 486048 Singapore	
Site 37 - Kyndryl Collaborative South Africa	90 Grayston Drive, Sandton Johannesburg, 2193 South Africa	
Site 38 - Kyndryl Espana S.A. - Madrid	Calle Albacete 5, Madrid, 28027 SPAIN	
Site 39 - Kyndryl Espana S.A. - Madrid DC Yecora	Calle Yecora 4 Madrid, 28022 SPAIN	
Site 40 - Kyndryl Espana S.A. - Centro Técnico	Calle Mar Adriático, Número 2 San Fernando de Henares (Madrid), 28830 SPAIN	
Site 41 - Kyndryl Espana S.A. - Barcelona	Numancia Calle Numancia 164, Barcelona, 08029 SPAIN	
Site 42 - Kyndryl Espana S.A. - Cerdanyola	Del Valles Parc, PC 10601 Parc de l'Alba Cerdanyola, 08290 SPAIN	
Site 43 - Kyndryl Thailand	388 Phaholyothin Road, Samsennai, Phayathai Bangkok, 10400 THAILAND	
Site 44 - Kyndryl Boulder	6300 Diagonal Highway, Boulder, CO 80301 United States	

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Site Name	Site Address	Site Scope
Site 45 - Kyndryl RTP	3060 Cornwallis Drive, Research Triangle Park, Raleigh, NC 27709 United States	The IT Service Management System of the Kyndryl Service Markets, Kyndryl Collaborative Centers and Delivery Centers supporting the provision of IT Services in accordance with the Service Catalogue.
Site 46 - Kyndryl Poughkeepsie	2455 South Road Poughkeepsie, NY 12601 United States	
Site 47 - Kyndryl Columbia US	2810 Lemone Industrial Blvd Columbia, MO 65201 United States	
Site 48 - Kyndryl GmbH	Am Weiher 24 Kelsterbach, D-65451 Germany	

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