



BUREAU
VERITAS

Bureau Veritas Certification

Kyndryl, Inc

Kyndryl Inc., One Vanderbilt Avenue, 15th Floor New York, NY 10017 USA

This is a multi-site certificate, additional site(s) are listed on the next page(s)

Bureau Veritas Certification Holding SAS - UK Branch certifies that the Management System of the above organisation has been audited and found to be in accordance with the requirements of the management system standards detailed below

ISO/IEC 20000-1:2018

Scope of certification

THE IT SERVICE MANAGEMENT SYSTEM OF THE KYNDRYL SERVICE MARKETS, INNOVATION CENTERS AND DELIVERY CENTERS SUPPORTING THE PROVISION OF IT SERVICES IN ACCORDANCE WITH THE SERVICE CATALOGUE

Original cycle start date:	16-May-2022
Expiry date of previous cycle:	NA
Certification / Recertification Audit date:	15-March-2022
Certification / Recertification cycle start date:	16-May-2022
Subject to the continued satisfactory operation of the organisation's Management System, this certificate expires on:	08-December-2025

Certificate No.: US016839

Version: 2

Issue date: 26-March-2024

Brian Sanders



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Signed on behalf of BVCH SAS UK Branch

Certification Body Address: 5th Floor, 66 Prescot Street, London, E1 8HG, United Kingdom

Local Office: 16800 Greenspoint Park Drive Suite 300S Houston, TX 77060, USA

Further clarifications regarding the scope and validity of this certificate can be found by selecting or scanning the QR Code shown on the left.





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ISO/IEC 20000-1:2018

Scope of certification

Site Name	Site Address	Site Scope
HQ - USA, New York, NY	Kyndryl Inc., One Vanderbilt Avenue, 15th Floor New York, NY 10017 USA	The IT Service management system of the Kyndryl service markets, innovation centers and delivery centers supporting the provision of IT Services in accordance with the service catalogue.
Site 01 - USA, Boulder, CO	Kyndryl Inc., 6300 Diagonal Highway Boulder, CO 80301 USA	
Site 02 - USA, Raleigh, NC	Kyndryl Inc., 3060 Cornwallis Drive, Research Triangle Park Raleigh, NC 27709 USA	
Site 03 - USA, Poughkeepsie, NY	Kyndryl Inc., 2455 South Road Poughkeepsie, NY 12601 USA	
Site 04 - USA, Columbia, MO	Kyndryl Inc., 2810 Lemone Industrial Blvd Columbia, MO 65201 USA	
Site 05 - FRANCE	Colisée Gardens, 8-14 Avenue de l'Arche Courbevoie', 92400 France	
Site 06 - CANADA	Kyndryl Canada Limited, 3600 Steeles Ave East Markham, Ontario L3R 9Z7 Canada	
Site 07 - COSTA RICA	Kyndryl Costa Rica, Sociedad de Responsabilidad Limitada, Parque Zona Franca America, Calle La Rusia, Heredia H, - Costa Rica	
Site 08 - CZECH REPUBLIC	Kyndryl Client Center, s.r.o., Technicka 21 Brno, 61600 Czech Republic	

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Scope of certification

Site Name	Site Address	Site Scope
Site 09 - CZECH REPUBLIC	CZECH REPUBLIC Kyndryl Česká republika, spol. s r.o., V Parku 2294/4, 14800 Praha 4 Chodov, 14800 Czech Republic	The IT Service management system of the Kyndryl service markets, innovation centers and delivery centers supporting the provision of IT Services in accordance with the service catalogue.
Site 10 - HUNGARY (Budapest)	Kyndryl Hungary Kft., Information Technology Kft - Gabor Denes U 2, Building, Budapest, 1117 Hungary	
Site 11 - HUNGARY (Szekesfehervar)	Kyndryl Hungary Kft., Berényi Út 72-100, Székesfehérvár, 8000 Hungary	
Site 12 - INDIA (Bangalore 1)	Kyndryl Solutions Private Limited, Embassy Golf Links Business Park, Block EGLD, 4th Floor, Off Indiranagar Koramangala Intermediate Ring Road, Bangalore Bangalore, Karnataka 560071 India	
Site 13 - INDIA (Bangalore 2)	Kyndryl Solutions Private Limited, Manyata Embassy Business Park, Block G1, Ground to 6th Floor, Outer Ring Road, Rachenahalli, Nagawara Ring Road Bangalore, Karnataka 560045 India	
Site 14 - INDIA (Aartha)	Kyndryl Solutions Private Limited, Aartha Infratech, Plot No. 21, Techzone Greater Noida, 201308 India	

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Site Name	Site Address	Site Scope
Site 15 - INDIA (Gurgaon)	Kyndryl Solutions Private Limited, ASF Insignia-Sez, Block B and Block D, Kings Canyon, Gawal Pahari, Gurgaon-Faridabad Pahari Road Haryana, Gurgaon 122003 India	The IT Service management system of the Kyndryl service markets, innovation centers and delivery centers supporting the provision of IT Services in accordance with the service catalogue.
Site 16 - INDIA (Hyderabad 1)	Kyndryl Solutions Private Limited, 10-Survey N.66/1, Orion B6, B7 Divyashree NSL Tech Place, Next to Raidurgam Police Station, Raidurgam Village, Serilingampally Mandal, RR District Hyderabad, Telangana State 500032 India	
Site 17 - INDIA (Chennai)	Kyndryl Solutions Private Limited DLF IT Park, Tower 7A, No 1/124, Shivaji Gardens, Moonlight Stop, Mount Poonamalee Rd, Nundambakkam Post, Ramapuram, Chennai, Tamil Nadu 600 089 India	
Site 18 - INDIA (Pune)	Kyndryl Solutions Private Limited, Embassy Tech Zone, Blocks 1.1, 1.3A, 1.3B Congo, Plot N.03, Rajiv Gandhi Info Tech Park, Phase II, Hinjewadi, Marunji Pune, Maharashtra 411057 India	
Site 19 - JAPAN (Sagamino)	Kyndryl Japan, Sagamino Command Center, 5-1-78 Higashihara, Zama City Kanagawa, 252-0004 JAPAN	
Site 20 - JAPAN (Nanko)	Kyndryl Japan, Nanko Data Center dark center - not open to the public Osaka, 559-0034 JAPAN	

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Site Name	Site Address	Site Scope
Site 21 - POLAND (Katowice)	Kyndryl Global Services Delivery Centre Polska Sp. z.o.o., Francuska Office Center, Francuska: 42 and 36 Katowice, 40028 Poland	The IT Service management system of the Kyndryl service markets, innovation centers and delivery centers supporting the provision of IT Services in accordance with the service catalogue.
Site 22 - POLAND (Wroclaw)	Kyndryl Global Services Delivery Centre Polska Sp. z.o.o., ul. Muchoborska 8 Wroclaw, 54-424 Poland	
Site 23 - PERU (La Molina)	Kyndryl Peru S.A.C., Javier Prado Avenue, La Molina Lima, 6230 Peru	
Site 24 - PERU (San Isidro)	Kyndryl Peru S.A.C., Andrés Aramburú Avenue Lima, San Isidro 1115 Peru	
Site 25 - INDONESIA	PT Kyndryl Solutions Indonesia, The Plaza Office Tower - JL MH Thamkin Kav. 28-30 Jakarta, - INDONESIA	
Site 26 - SOUTH AFRICA	Kyndryl South Africa (Pty) Limited, 90 Grayston Drive, Sandton Johannesburg, 2193 South Africa	
Site 27 - THAILAND	Kyndryl (Thailand) Company Limited, 388 Phaholyothin Road, Samsennai, Phayathai Bangkok, 10400 THAILAND	

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