



MANAGEMENT SYSTEM CERTIFICATE

Certificate No:
162336-2014-AQ-RGC-UKAS

Initial certification date:
18 November, 2014

Valid:
05 July, 2021 – 18 November, 2023

This is to certify that the management system of

Kyndryl (China) Information Technology Company Limited

Suite 206, 2nd Floor, Building A1, No. 1, Lane 55, Chuanhe Road, China (Shanghai)
Pilot Free Trade Zone, 201210
and the sites as mentioned in the appendix accompanying this certificate

has been found to conform to the Information Technology Service Management System
standard:

ISO/IEC 20000-1:2018

This certificate is valid for the following scope:

The Service Management System of Kyndryl (China) Information Technology Company Limited Supporting the Provision of IT Infrastructure Manage and Support Services, IT Integrated Technology Services and IT Technical Support Services to Internal and Contracted External Customer from Corp Beijing, Shanghai, Suzhou Data Center and Corp Office Site in Accordance with the Service Catalogue

Place and date:
Shanghai, 06 July, 2021



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For the issuing office:
DNV - Business Assurance
Suite A, Building 9, No.1591 Hongqiao
Road, Changning District, Shanghai
200336, P.R. China
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Zhu Hai Ming
Management Representative



Appendix to Certificate

Kyndryl (China) Information Technology Company Limited

Locations included in the certification are as follows:

Site Name	Site Address	Site Scope
Kyndryl (China) Information Technology Company Limited	18F, Pangu Plaza, No. 27, Central North Fourth Ring Road, Chaoyang District, Beijing, China, 100101	Information Security Management System Covers IT Operation and Management Service of Server, System, Network, and Related Facilities, Infrastructure, Support Functions and Personnel. This is in Accordance with Version 2.0 of Statement of Applicability
Kyndryl (China) Information Technology Company Limited	102, 1F, Soloon Building, No. 2, Tong Ji Zhong Road, Beijing Economy and Technology Development District, Beijing, China, 100176	Information Security Management System Covers IT Operation and Management Service of Server, System, Network, and Related Facilities, Infrastructure, Support Functions and Personnel. This is in Accordance with Version 2.0 of Statement of Applicability
Kyndryl (China) Information Technology Company Limited	Suite 206, 2nd Floor, Building A1, No. 1, Lane 55, Chuanhe Road, China (Shanghai) Pilot Free Trade Zone, 201210	Information Security Management System Covers IT Operation and Management Service of Server, System, Network, and Related Facilities, Infrastructure, Support Functions and Personnel. This is in Accordance with Version 2.0 of Statement of Applicability
Kyndryl (China) Information Technology Company Limited	2F, Building 3, 700, Jinyu Rd, Pudong New Area, Shanghai, China, 201206	Information Security Management System Covers IT Operation and Management Service of Server, System, Network, and Related Facilities, Infrastructure, Support Functions and Personnel. This is in Accordance with Version 2.0 of Statement of Applicability
Kyndryl (China) Information Technology Company Limited	Kyndryl Managed Service Center, Building A2, No. 328 Xinghu Road, Suzhou Industrial Science Park, Suzhou, China, 215021	Information Security Management System Covers IT Operation and Management Service of Server, System, Network, and Related Facilities, Infrastructure, Support Functions and Personnel. This is in Accordance with Version 2.0 of Statement of Applicability