



# MANAGEMENT SYSTEM CERTIFICATE

Certificate No:  
163122-2014-AQ-RGC-UKAS

Initial certification date:  
11 October, 2014

Valid:  
29 September, 2021 – 11 October, 2023

This is to certify that the management system of

## **Kyndryl Information Technology (Shenzhen) Company Limited**

601, Building B, Technology Building Phase II, Tower B, Technology Building Phase II,  
No. 1057 Shekou Nanhai Avenue, Yanshan Community, China Merchants Street,  
Nanshan District, Shenzhen, China, 518067  
and the sites as mentioned in the appendix accompanying this certificate

has been found to conform to the Information Technology Service Management System  
standard:

**ISO/IEC 20000-1:2018**

This certificate is valid for the following scope:

**Kyndryl Information Technology (Shenzhen) Company Limited Service  
Management System Supporting the Provision of IT Infrastructure Support  
Services, IT Security and Risk Management Services, and IT IS Project  
Services to Contracted Internal and External Customers from the Company's  
Office Site in Accordance with the Service Catalogue**

Place and date:  
Shanghai, 30 September, 2021



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For the issuing office:  
DNV - Business Assurance  
Suite A, Building 9, No.1591 Hongqiao  
Road, Changning District, Shanghai  
200336, P.R. China  
TEL: +86 21 32799000

**Zhu Hai Ming**  
Management Representative





Certificate No: 163122-2014-AQ-RGC-UKAS  
Place and date: Shanghai, 30 September, 2021

## Appendix to Certificate

### Kyndryl Information Technology (Shenzhen) Company Limited

Locations included in the certification are as follows:

Site Name	Site Address	Site Scope
Kyndryl Information Technology (Shenzhen) Company Limited	601, Building B, Technology Building Phase II, Tower B, Technology Building Phase II, No. 1057 Shekou Nanhai Avenue, Yanshan Community, China Merchants Street, Nanshan District, Shenzhen, China, 518067	Kyndryl Information Technology (Shenzhen) Company Limited Service Management System Supporting the Provision of IT Infrastructure Support Services, IT Security and Risk Management Services, and IT IS Project Services to Contracted Internal and External Customers from the Company's Office Site in Accordance with the Service Catalogue
Kyndryl Information Technology (Shenzhen) Company Limited Suzhou Branch	4F, Building C1, Genway I-Park, No. 88, Dongchang Road, Suzhou Industrial Park, Pilot Free Trade Zone Suzhou Area, Suzhou, China, 215028	Kyndryl Information Technology (Shenzhen) Company Limited Service Management System Supporting the Provision of IT Infrastructure Support Services, IT Security and Risk Management Services, and IT IS Project Services to Contracted Internal and External Customers from the Company's Office Site in Accordance with the Service Catalogue