



BUREAU
VERITAS

Bureau Veritas Certification

Kyndryl Bulgaria EOOD

Mladost 4 distr., Business Park Sofia Str., Building 5, Entrance A, 2nd Floor,
1766 Sofia, Bulgaria

Bureau Veritas Certification Holding SAS certify that the Management System of the above organisation has been audited and found to be in accordance with the requirements of the management system standards detailed below

Standard

ISO/ IEC 20000-1:2018

Scope of certification

The IT Service Management System of KYNDRYL BULGARIA EOOD, Supporting the Provision of Services in Accordance With the Service Catalogue.

Original cycle start date:	04 August 2017
Expiry date of previous cycle:	03 August 2020
Recertification Audit date:	16 July 2020
Recertification cycle start date:	04 August 2020

Subject to the continued satisfactory operation of the organization's Management System, this certificate expires on: **03 August 2023**

Certificate No. IND.20.12041/IT/P

Version: 2.0 Revision date: 15 Dec 2021

Brian Sanders

Certification Authority



Certification body address: 8 cours du Triangle, 92937 Paris la Défense Cedex, France
Local office: Bureau Veritas Certification North America, Inc., 16800 Greenspoint Park Drive, Suite 300S,
Houston, Texas USA

Further clarifications regarding the scope of this certificate and the applicability of the management system requirements may be obtained by consulting the organisation.
To check this certificate validity please call: **(800) 937-9311**