

BUREAU VERITAS
Certification



KYNDRYL BRASIL SERVIÇOS LTDA

Rua Tutóia, 1157 - Paraíso - 04007-900 - São Paulo/SP

Brazil

This is a multi-site certificate; additional site(s) are listed on the next page(s)

Bureau Veritas Certification Holding SAS certify that the Management System of the above organisation has been audited and found to be in accordance with the requirements of the management system standards detailed below.

Standard

ISO/IEC 20000-1:2018

Scope of certification

THE IT SERVICE MANAGEMENT SYSTEM OF THE KYNDRYL INFRASTRUCTURE SERVICES AND CLIENT INNOVATION CENTER SUPPORTING THE PROVISION OF IT SERVICES IN ACCORDANCE WITH THE SERVICE CATALOGUE.

Original Cycle start date : **01-Nov-2017**

Expiry date of previous cycle : **31-Oct-2020**

Certification / Recertification Audit date : **03-Oct-2020**

Certification / Recertification cycle start date : **01-Nov-2020**

Subject to the continued satisfactory operation of the organisation's Management System, this certificate expires on: **31-Oct-2023**

Certificate No. **IND.20.12060/IT/P** Version: **2** Revision date: **11-Jan-2022**

Certification Authority



Certification body address: 8 cours du Triangle, 92937 Paris la Défense Cedex, France
Local office: Av. Alfredo Egídio de Souza Aranha, 100, Torre C, 4º Andar
Vila Cruzeiro, 04726-170 - São Paulo/SP - Brasil

Further clarifications regarding the scope of this certificate and the applicability of the management system requirements may be obtained by consulting the organisation.
To check this certificate validity please call: **+551126559001**.



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KYNDRYL BRASIL SERVIÇOS LTDA

THE IT SERVICE MANAGEMENT SYSTEM OF THE KYNDRYL INFRASTRUCTURE SERVICES AND CLIENT INNOVATION CENTER SUPPORTING THE PROVISION OF IT SERVICES IN ACCORDANCE WITH THE SERVICE CATALOGUE.

ISO/IEC 20000-1:2018

Site Name/Location	Site Address	Site Scope
HEAD OFFICE	RUA TUTÓIA, 1157, PARAÍSO, 04007-900 - SÃO PAULO/SP BRAZIL	THE IT SERVICE MANAGEMENT SYSTEM OF THE KYNDRYL INFRASTRUCTURE SERVICES AND CLIENT INNOVATION CENTER SUPPORTING THE PROVISION OF IT SERVICES IN ACCORDANCE WITH THE SERVICE CATALOGUE.
Site 1	RODOVIA JORNALISTA FRANCISCO AGUIRRE PROENÇA, KM 09 (SP 101) - 13186-900 - HORTOLÂNDIA/SP - BRAZIL	THE IT SERVICE MANAGEMENT SYSTEM OF THE KYNDRYL INFRASTRUCTURE SERVICES AND CLIENT INNOVATION CENTER SUPPORTING THE PROVISION OF IT SERVICES IN ACCORDANCE WITH THE SERVICE CATALOGUE.
Site 2	RUA VISCONDE DE PIRAJÁ, 495, IPANEMA, 22410-002 – RIO DE JANEIRO/RJ - BRAZIL	PROVISIONING OF WAR (WORK AREA RECOVERY) FOR IRS (INFRASTRUCTURE & RESILIENCY SERVICES) CLIENTS LOCATED IN RIO DE JANEIRO.

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