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Bureau Veritas Certification

# KYNDRYL Global Services Is ve Teknoloji Hizmetleri ve Ticaret Ltd. Sti

Buyukdere Caddesi Yapi Kredi Plaza B Levent Besiktas, 34330 TURKEY

This is a multi-site certificate, additional site(s) are listed on the next page(s)

*Bureau Veritas Certification Holding SAS – UK Branch certifies that the Management System of the above organisation has been audited and found to be in accordance with the requirements of the management system standards detailed below*

## ISO/IEC 20000-1:2018

*Scope of certification*

THE IT SERVICE MANAGEMENT SYSTEM THAT SUPPORTS THE PROVISION OF IT INFRASTRUCTURE SERVICES FOR SERVER SYSTEM OPERATIONS, NETWORKING SERVICES, MAINTENANCE, TECHNICAL SUPPORT SERVICES, SITE AND FACILITIES SERVICES, BUSINESS CONTINUITY AND RESILIENCY SERVICES OR AN OUTSOURCING MODEL COVERING ALL OR SOME OF THE ABOVE.

Original cycle start date:	20-December-2016
Expiry date of previous cycle:	19-December-2022
Certification / Recertification Audit date:	18-March-2022
Certification/Recertification Cycle Start Date:	16-May-2022
Subject to the continued satisfactory operation of the organization's Management System, this certificate expires on:	19-December-2025

Certificate No.: US017007

Version: 1

Issue Date: 16-May-2022

*Brian Sanders*



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*Certification Body Address: 5th Floor, 66 Prescott Street, London, E1 8HG, United Kingdom*

*Local Office: 16800 Greenspoint Park Drive, Suite 300S, Houston, TX 77060, USA*

Further clarifications regarding the scope and validity of this certificate, and the applicability of the management system requirements, please call: +(800) 937-9311





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# KYNDRYL Global Services Is ve Teknoloji Hizmetleri ve Ticaret Ltd. Sti

## ISO/IEC 20000-1:2018

### Scope of certification

Site Name/Location	Site Address	Site Scope
HEAD OFFICE	Buyukdere Caddesi Yapi Kredi Plaza B Levent Besiktas, 34330 TURKEY	THE IT SERVICE MANAGEMENT SYSTEM THAT SUPPORTS THE PROVISION OF IT INFRASTRUCTURE SERVICES FOR SERVER SYSTEM OPERATIONS, NETWORKING SERVICES, MAINTENANCE, TECHNICAL SUPPORT SERVICES, SITE AND FACILITIES SERVICES, BUSINESS CONTINUITY AND RESILIENCY SERVICES OR AN OUTSOURCING MODEL COVERING ALL OR SOME OF THE ABOVE.
IZMIR	Anadolu CAD. NO: 23, Salhane IS Merkezi, A Blok, Bayrakli Izmir, 35010 TURKEY	

Certificate No.: **US017007**

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Issue Date: **16-May-2022**

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