



MANAGEMENT SYSTEM CERTIFICATE

Certificate No:
162336-2014-AQ-RGC-UKAS

Initial certification date:
18 November, 2014

Valid:
19 November, 2023 – 18 November, 2026

This is to certify that the management system of

Kyndryl (China) Information Technology Company Limited

Unit 617-618, Level 6, International Finance Center, HCBS Building, 8 Century Avenue, Pudong New District, Shanghai, China, 200120
and the sites as mentioned in the appendix accompanying this certificate

has been found to conform to the Information Technology Service Management System standard:

ISO/IEC 20000-1:2018

This certificate is valid for the following scope:

The Service Management System of Kyndryl (China) Information Technology Company Limited Supporting the Provision of IT Infrastructure Manage and Support Services, IT Integrated Technology Services and IT Technical Support Services to Internal and Contracted External Customer from Corp Suzhou Data Center and Corp Office Site in Accordance with the Service Catalogue

Place and date:
Shanghai, 17 October, 2023



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For the issuing office:
DNV - Business Assurance
Suite A, Building 9, No.1591 Hongqiao Road, Changning District, Shanghai 200336, P.R. China
TEL: +86 21 32799000

Zhu Hai Ming
Management Representative



Appendix to Certificate

Kyndryl (China) Information Technology Company Limited

Locations included in the certification are as follows:

Site Name	Site Address	Site Scope
Kyndryl (China) Information Technology Company Limited	Suite 206, 2nd Floor, Building A1, No. 1, Lane 55, Chuanhe Road, China (Shanghai) Pilot Free Trade Zone, China, 201210	Registered Address, No Activity
Kyndryl (China) Information Technology Company Limited	Unit 617-618, Level 6, International Finance Center, HCBBS Building, 8 Century Avenue, Pudong New District, Shanghai, China, 200120	The Service Management System of Kyndryl (China) Information Technology Company Limited Supporting the Provision of IT Infrastructure Manage and Support Services, IT Integrated Technology Services and IT Technical Support Services to Internal and Contracted External Customer from Corp Suzhou Data Center and Corp Office Site in Accordance with the Service Catalogue
Kyndryl (China) Information Technology Company Limited	Kyndryl Managed Service Center, Building A2, No. 328 Xinghu Road, Suzhou Industrial Science Park, Suzhou, China, 215021	The Service Management System of Kyndryl (China) Information Technology Company Limited Supporting the Provision of IT Infrastructure Manage and Support Services, IT Integrated Technology Services and IT Technical Support Services to Internal and Contracted External Customer from Corp Suzhou Data Center and Corp Office Site in Accordance with the Service Catalogue